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Digital Citizenship and Education in India Concerning NEP 2020: A Qualitative Study

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Abstract

The paper examines the importance of digital citizenship and technology integration in education in India concerning the National Education Policy (NEP) 2020. The literature review highlights the need for digital citizenship education to promote the responsible and ethical use of technology and the provisions of the NEP 2020 in this regard. The paper also analyzes the provisions of the NEP 2020 and concludes that it emphasizes technology integration in education and provides initiatives to incorporate digital technologies in education. The study also reveals the potential of technology integration in enhancing the learning experience for students and bridging the digital divide. The paper finds a need for more awareness and understanding of digital citizenship among educators and students in India and investment in digital infrastructure and teacher training programs. Based on these findings, the paper recommends that the Indian government invest in digital infrastructure and teacher training programs to support technology integration in education.

Keywords: Digital Citizenship, NEP 2020, Education, Rights and Responsibilities, Awareness

INTRODUCTION

The digitalization era has transformed how we live, work, and interact with each other. With technology becoming an integral part of our daily lives, educating individuals on the responsible use of digital media and the internet has become imperative. The recent National Education Policy (NEP) 2020 has emphasized the importance of digital citizenship and technology integration in education in India.

Digital citizenship refers to the rights and responsibilities of individuals in the digital world. It involves using technology responsibly and ethically, promoting the safety and well-being of individuals and society. In the NEP 2020, the Indian government has stressed the importance of imparting digital literacy to students early so they can navigate the digital world safely and responsibly.

The NEP 2020 has proposed several initiatives to incorporate digital technologies in education. The policy has emphasized the need for schools to provide students with access to digital resources, including computers and the internet, and to incorporate digital literacy into the curriculum. In addition, the policy has also proposed the establishment of a National Repository of Open Educational Resources (NROER) to provide students and teachers with access to a vast library of digital resources.

Moreover, the NEP 2020 has also emphasized the importance of teacher training in digital education. Teachers must have the necessary skills and knowledge to incorporate technology effectively into their teaching practices. This includes training in using digital tools and resources and the development of digital pedagogical strategies.



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The integration of digital technologies in education has the potential to enhance the learning experience for students. With access to a wealth of digital resources and the ability to collaborate with others online, students can learn in new and innovative ways. Additionally, technology in education can help bridge the digital divide and provide students in remote and rural areas with access to quality education. The NEP 2020 has also recognized the importance of digital citizenship and technology in education. By incorporating digital technologies into the curriculum and providing students with access to digital resources, the Indian government has taken a step towards ensuring that the next generation of citizens is equipped to navigate the digital world safely and responsibly. With technology integration in education, students in India are poised to benefit from a more engaging and effective learning experience.

REVIEW OF THE LITERATURE

Several studies have been conducted in India's digital citizenship, and education field, some as follows. The study by **Kaur and Kaur (2020)** explores the impact of the NEP 2020 on digital citizenship education in India. The study found that the NEP 2020 has emphasized technology integration in education, but its implementation is still nascent. The study also highlights the need for collaboration between the government, educational institutions, and the private sector to effectively implement digital citizenship education in India.

A study by **Anand** *et al.* (2021) highlights the need for digital citizenship education in India to promote the responsible and ethical use of technology. The study found a lack of awareness about digital citizenship among students and teachers in India. Incorporating digital citizenship education in the curriculum is essential to bridge this gap.

Another study by **Singh** (2022) discusses the role of schools and colleges in promoting digital citizenship education in India. The study argues that educational institutions are crucial in inculcating digital citizenship values in students. The study also highlights the need to develop a comprehensive digital citizenship curriculum and provide the necessary resources to implement it effectively.

BACKGROUND

Digital citizenship refers to the rights and responsibilities of individuals in the digital world. It involves using technology responsibly and ethically, promoting the safety and well-being of individuals and society. Digital citizenship education is crucial for individuals to develop the skills and knowledge necessary to use technology effectively, safely, and responsibly.

OBJECTIVES

This research paper examines the importance of digital citizenship and education in India with special reference to the NEP 2020. The paper explores the provisions of the NEP 2020 related to digital citizenship and technology in education and its potential impact on students and teachers in India.

METHODOLOGY

The research paper is based on a comprehensive literature review on digital citizenship and education in India. The paper also analyzes the provisions of the NEP 2020 related to digital citizenship and technology in education.



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FINDINGS OF THE STUDY

The NEP 2020 has emphasized the importance of imparting digital literacy to students early on and integrating technology into education. The policy has proposed several initiatives to incorporate digital technologies in education, including providing access to digital resources, teacher training in digital education, and establishing a National Repository of Open Educational Resources (NROER).

The integration of digital technologies in education has the potential to enhance the learning experience for students. With access to a wealth of digital resources and the ability to collaborate with others online, we need more in new and innovative ways. Additionally, technology in education can help bridge the digital divide and provide students in remote and rural areas with access to quality education.

The study found a general need for more awareness and understanding of digital citizenship among educators and students in India. The NEP 2020 has emphasized technology integration in education, but its implementation is still nascent. Most educational institutions in India need more infrastructure and resources to implement digital citizenship education effectively. Moreover, the study revealed a need for developing a comprehensive digital citizenship curriculum that can be taught in schools and colleges. The curriculum should impart knowledge and skills related to the responsible and ethical use of technology and the internet.

RECOMMENDATIONS

Based on the findings of this research, it is recommended that the Indian government invest in developing digital infrastructure and resources to support technology integration in education. Additionally, teacher training programs are recommended to ensure teachers have the necessary skills and knowledge to incorporate technology effectively into their teaching practices. Some of the additional recommendations are as follows:

- 1. Incorporating digital citizenship education as a separate subject in the curriculum.
- 2. Provision of necessary infrastructure and resources to implement and emphasize on citizenship education.
- 3. Awareness and capacity-building programs for educators and students to promote digital citizenship.
- 4. Collaboration between the government, educational institutions, and the private sector to promote digital citizenship education in India.

In conclusion, digital citizenship and education are crucial for developing a responsible and ethical digital society. The NEP 2020 has emphasized the importance of these issues and has taken a step towards ensuring that students in India are equipped to navigate the digital world safely and responsibly. Further research is needed to evaluate the impact of the NEP 2020 on digital citizenship and education in India.

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