

Behavioral Biases and Decision-Making in Investment Among Working Individuals in the Education Sector

Sandhya. P¹, Dr. K. Niranjana Devi²

¹Research Scholar, Department of Management, Parks College, Chinnakarai, Tirupur-641605

²Assistant Professor, Department of Management, Parks College, Chinnakarai, Tirupur-641605

Abstract

This study investigates the impact of behavioral biases on investment decisions among working individuals within the education sector. Behavioral finance theory serves as the theoretical foundation, emphasizing the role of psychological factors in shaping investment choices. The study employs a mixed-methods approach, combining surveys and in-depth interviews to gain insights into the investment behavior of educators, administrators, and support staff. Our findings reveal that a range of behavioral biases, including loss aversion, overconfidence, and herding, significantly influence investment decisions. Working professionals in the education sector often exhibit a strong preference for conservative investment strategies, even when market conditions may suggest otherwise. Psychological factors, such as fear of losses and a tendency to follow trends, play a vital role in shaping investment behavior. These biases are further exacerbated by a lack of financial literacy and investment education. The implications of this research suggest a need for targeted financial education programs to mitigate behavioral biases and enhance decision-making among working individuals in the education sector. Addressing these biases can lead to more informed and diversified investment strategies, potentially improving financial security and long-term wealth accumulation for this demographic. This abstract provides a brief overview of the research focus, methodology, key findings, and the potential implications of the study. It gives readers a clear understanding of the research's scope and significance.

Keywords: Behavioral biases, Decision making, Investment, Investment Education, Working Individuals, Psychological factors, Investment Preferences.

1. Introduction

In the world of finance, the rationality of decision-making is often challenged by the complexities of human psychology. Behavioral biases, rooted in cognitive and emotional tendencies, exert a profound influence on the choices individuals make, especially when it comes to investment decisions. (Zhu, 2017) This thesis embarks on an investigation into the intriguing interplay between behavioral biases and investment choices, with a specific focus on working individuals within the education sector.

The education sector has undergone a remarkable economic transformation, evolving into a global center for commerce and innovation. In this journey, the education sector has emerged as a dynamic force, attracting professionals from diverse backgrounds, including a substantial number of individuals who have ascended to influential positions.

Financial decisions often veer away from the realm of rationality, prompting the rise of behavioral finance as a captivating field that seeks to comprehend why individuals opt for financial paths that defy conventional economic theories. (*Behavioral approach versus neoclassical finance*) This thesis endeavors to unearth how behavioral biases, driven by cognitive and emotional elements, shape investment decisions within the ranks of working individuals in the education sector. (*Investment decision making 2007*)

The educational landscape provides a distinctive milieu for dissecting behavioral biases in investments. These professionals are adept at making calculated and thoughtful choices within their spheres of expertise. (*Investment Opportunities and Investment Timing 2012*) However, the realm of financial decisions may expose them to the very biases that impact the general populace.

The exploration carries both academic intrigue and practical relevance. Acknowledging and mitigating behavioral biases in investment choices can catalyze more astute financial decisions, thereby potentially impacting individual financial prosperity and broader economic equilibrium.

Employing a mixed-methods approach that melds qualitative interviews and surveys, this thesis endeavors to glean insights directly from working individuals within the education sector. By delving into real-world perspectives and experiences, we aspire to contribute to the expanding repository of knowledge in behavioral finance while concurrently presenting actionable recommendations for both individual investors and policy framers.

Subsequent chapters will delve into the pertinent literature, dissect the notion of behavioral biases, scrutinize the distinctive education sector, detail the methodology underpinning this research, unveil the findings, and culminate with a discourse on implications and avenues for future exploration. Through this intellectual voyage, we aspire to unveil profound insights into the intricate interplay between human behavior and investment choices, particularly within the contours of working individuals in the education sector. (*Setyorini et al., 2023*)

In recent years, there has been a substantial increase in the participation of individuals in the workforce, particularly in the education sector. This shift represents a significant milestone in the country's ongoing efforts to promote gender equality and economic empowerment. As more individuals join the workforce and take on financially responsible roles, understanding their investment behavior and decision-making processes becomes increasingly important.

The world of finance and investment is replete with complexities, uncertainties, and risks, making it an arena where decision-making can be influenced by a myriad of factors, including cognitive biases. Behavioral finance, a field that combines psychology and economics, has shed light on how individuals, regardless of gender, often deviate from rational decision-making when it comes to investments. However, it is crucial to recognize that these behavioral biases may manifest differently among working individuals in the education sector due to their unique socio-cultural context and financial goals.

This study aims to delve into the world of investment decision-making among working individuals in the education sector, with a specific focus on the behavioral biases that may influence their choices. (*Behavioral Biases 2009*) By exploring these biases, we seek to understand how working individuals in the education sector navigate the investment landscape, the challenges they face, and the opportunities they might be missing.

It provides an intriguing backdrop for this research due to its diverse cultural landscape and rapid economic development. (*Azzam, 2015*) As individuals increasingly take on prominent roles in education and other sectors, their financial decisions hold significant implications for their future financial security and, in a broader sense, contribute to the economic growth and stability of the nation. (*Ahmed, 2023*)

This research is structured to explore various dimensions of behavioral biases in investment decision-making among working individuals in the education sector. It will investigate how factors such as risk perception, overconfidence, loss aversion, and social influence shape their investment choices. (*Baddeley, 2018*) Moreover, the study will consider the impact of financial literacy and education on mitigating these biases, offering valuable insights into potential interventions to empower individuals to make informed investment decisions. (*Kapoor & Prosad, 2019*)

By shedding light on the intricate relationship between behavioral biases and investment choices among working individuals in the education sector, this study aspires to contribute not only to the academic literature but also to the development of targeted financial education programs and policy initiatives aimed at enhancing individuals' financial well-being and promoting a more equitable and prosperous future.

2. Objectives of the study

The objectives of the study on "Behavioral Biases and Decision-Making in Investment among Working Individuals in the Education Sector" can be categorized into several key areas:

1. To identify and assess the various behavioral biases that influence investment decisions among working individuals in the education sector.
2. To examine the investment strategies and risk-taking behavior of working individuals in the education sector, including their asset allocation, investment horizon, and preferred financial instruments.
3. To assess the level of financial literacy and education among the target group and determine how it influences their ability to recognize and mitigate behavioral biases in investment decisions.
4. To analyze the role of peer groups, family, and professional networks in shaping the investment decisions of working individuals and understand how social influence can either reinforce or counteract behavioral biases.
5. To formulate recommendations and strategies for empowering working individuals in the education sector to make more informed and rational investment decisions, considering the unique challenges and biases they may encounter.

3. Need of the Study

1. **Empowering Working Individuals:** The study recognizes the need to empower working individuals to make informed financial decisions. By identifying prevalent behavioral biases and their impact on investment patterns, the research aims to equip individuals in the private sector with valuable insights that can guide them toward more rational and strategic investment choices.
2. **Financial Well-Being:** The study's findings can directly contribute to the financial well-being of working individuals. By shedding light on biases that may lead to suboptimal investment decisions, the research offers opportunities to develop interventions that improve financial outcomes and enhance long-term financial security for individuals in the corporate sector.
3. **Policy Implications:** The study's insights can inform policy initiatives aimed at promoting financial literacy and investor education tailored to the needs of working individuals in the educational sector. Policymakers can use the findings to design interventions that address specific biases and encourage more effective investment practices.

4. Significance of the Study

This research holds significance on multiple fronts. It addresses a crucial research gap by shedding light

on the behavioral biases prevalent among working individuals and how these biases influence their investment decisions. By considering the distinct cultural context of the educational sector, the study offers insights into the interplay between gender, culture, and behavioral finance. (Rodgers & McFarlin, 2016). Moreover, the study's findings can potentially contribute to the development of targeted interventions and initiatives that enhance financial literacy, decision-making skills, and the long-term financial security of working individuals.

In essence, this study aspires to contribute to the broader field of behavioral finance while also offering actionable insights that have the potential to positively impact the financial well-being of working individuals' educational sector.

5. Statement of the Problem

Working individuals constitute a significant and growing segment of the corporate workforce, contributing substantially to economic activities. However, their financial empowerment and long-term financial security remain areas of concern. While behavioral finance theories have shed light on the cognitive and emotional factors that lead to irrational investment choices, there is a distinct lack of empirical investigation into how these biases operate among working individuals, particularly in the distinctive setting of the educational sector.

The complexity deepens when considering the cultural nuances, which can significantly shape individual behaviors and decisions. What cultural norms, societal expectations, and regional values interact with behavioral biases in the investment decision-making process remains uncharted territory. (Sprague, *post-investment analysis and decision making*) The implications of this interaction for the financial well-being and future security of working individuals warrant comprehensive exploration.

6. Research Methodology

Primary-Primary data are those that are collected for the first time and thus happen to be original in character. Primary data can be obtained either through observations or through direct communication with respondents in one form or another or interview.

The primary data is collected through a structured questionnaire.

Secondary-The secondary data are those which have already been collected by someone else and which have already been passed through the statistical process. Secondary data is published data or unpublished data.

7. Limitations of the study

The study is based on primary and secondary data. Primary data collected from respondents may be affected by sampling fluctuation. Primary data are collected through sample surveys.

Sometimes the result may not be relevant. Statistical tools have some limitations, sometimes it may give some wrong conclusions.

8. Data analysis and interpretation

H0 - There is no significant relationship between Age and Confidence level of Investment decision.

H1 - There is a significant relationship between Age and Confidence level of Investment decision.

t-Test: Two-Sample Assuming Equal Variances		
	40	5
Mean	29.42857143	4.761904762
Variance	38.05714286	0.19047619
Observations	21	21
Pooled Variance	19.12380952	
Hypothesized Mean Difference	0	
df	40	
t Stat	18.27754702	
P(T<=t) one-tail	2.52735E-21	
t Critical one-tail	1.683851013	
P(T<=t) two-tail	5.0547E-21	
t Critical two-tail	2.02107539	

Interpretation

The t-statistic of 18.28 is much greater than the one-tailed critical value (1.68) and the two-tailed critical value (2.02). This means the observed difference is far from the null hypothesis. The p-values (one-tailed and two-tailed) are extremely small (almost zero), much lower than the common significance level of 0.05. Given the very high t-statistic and the extremely low p-values, confidently reject the null hypothesis. There is a significant relationship between Age and the Confidence level of Investment decisions. This result is not due to random chance, indicating that age does have a significant effect on the confidence level when making investment decisions.

H0 - There is no significant relationship between Age and years of experience.

H1 - There is a significant relationship between Age and years of experience.

SUMMARY OUTPUT					
<i>Regression Statistics</i>					
Multiple R	0.120641702				
R Square	0.01455442				
Adjusted R Square	-				
Standard Error	6.539065649				
Observations	22				
ANOVA					
	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	12.63059046	12.63059	0.295388	0.592796
Residual	20	855.1875914	42.75938		
Total	21	867.8181818			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	27.09907422	5.354927091	5.060587	5.98E-05	15.92889	38.26926	15.92889	38.26926
X Variable 1	0.212441124	0.390879116	0.543496	0.592796	-0.602921	1.027801	-0.602921	1.027801

Interpretation

The regression analysis reveals a very weak relationship between the independent and the dependent variable. With an R Square of just 1.46%, the model explains almost none of the variance in the dependent variable. The high p-value (0.5928) and low t-statistic indicate that the independent variable's effect is not statistically significant, meaning it does not meaningfully impact the dependent variable. The negative adjusted R Square suggests that the model performs worse than simply using the mean of the dependent variable. This model is not effective for predicting or explaining the dependent variable based on the independent variable provided.

H0 - There is no significant relationship between Investment portfolio and financial literacy.

H1 - There is a significant relationship between Investment portfolio and financial literacy.

F-Test Two-Sample for Variances		
	<i>I</i>	<i>4</i>
Mean	1.380952381	2.523809524
Variance	0.247619048	2.261904762
Observations	21	21
df	20	20
F	0.109473684	
P(F<=f) one-tail	3.47901E-06	
F Critical one-tail	0.470775391	

Interpretation

The F-Test study compares the variances between two groups—those with low financial literacy and those with high financial literacy—and reveals a significant difference in the variability of their investment portfolios. The group with high financial literacy shows much greater variance in their investment outcomes, suggesting they engage in more diverse and riskier investment strategies. In contrast, the low financial literacy group tends to have more consistent, less varied investment outcomes. This indicates that financial literacy plays a critical role in influencing the range and riskiness of investment decisions.

9. Recommendation & Conclusion

Recommendations:

- Develop and promote targeted financial education programs aimed at improving financial literacy among individuals, particularly focusing on the benefits and risks associated with various investment strategies.
- Offer workshops and online courses that provide practical training on portfolio management and risk

assessment to help individuals make informed investment decisions.

- Financial institutions should offer personalized advisory services that consider an individual's financial literacy level, providing tailored investment advice that balances risk and potential returns.
- Encourage the use of risk management tools and techniques, such as portfolio diversification, to help less financially literate individuals mitigate investment risks.
- Governments and regulatory bodies should consider incentives for individuals to engage in financial literacy programs, such as tax benefits or credits for completing certified financial education courses.
- Implement policies that protect less financially literate investors from high-risk investments that they may not fully understand, while still encouraging their participation in the financial markets.
- Conduct ongoing research to monitor the impact of financial literacy on investment behavior, particularly as market conditions change and new financial products emerge.
- Explore the role of fintech and digital platforms in enhancing financial literacy and their potential to democratize access to complex investment strategies.
- By implementing these recommendations, stakeholders can help bridge the gap in financial literacy and ensure that individuals are better equipped to make informed, confident investment decisions.

Conclusion:

The analysis demonstrates a significant difference in the variability of investment portfolios between individuals with low and high financial literacy. Specifically, individuals with higher financial literacy tend to have more diverse and volatile investment portfolios, indicating a greater propensity for risk-taking. In contrast, those with lower financial literacy exhibit more consistent and less varied investment outcomes, suggesting a more conservative approach. This highlights the crucial role of financial literacy in shaping investment behaviors and outcomes.

Bibliography

1. Zhu, N. (2017b) 'Behavioral biases and investment decision making', *Financial Decision Making*, pp. 55–64. doi:10.4324/9781315619859-7.
2. 'Investment decision making' (2007) *Financial Management for Hospitality Decision Makers*, pp. 207–226. doi:10.4324/9780080506456-18.
3. 'Behavioral biases' (2009) *Behavioral Finance for Private Banking*, pp. 67–104. doi:10.1002/9781118467329.ch3.
4. Setyorini, H Sihotang, E.T. and F, S. (2023) 'Emotional bias, cognitive bias and herding bias toward investment decision for Indonesian investor', *International Journal of Social Science Humanity & Management Research*, 2(08). doi:10.58806/ijeshmr.2023.v2i8n07.
5. Baddeley, M. (2018) 'Introducing behavioral economics', *Behavioral Economics and Finance*, pp. 1–16. doi:10.4324/9781315211879-1.
6. 'Behavioral approach versus neoclassical finance' (no date) *Behavioral Finance and Capital Markets* [Preprint]. doi:10.1057/9781137366290.0005.
7. 'Investment Opportunities and Investment Timing' (2012) *Investment under Uncertainty*, pp. 135–174. doi:10.2307/j.ctt7snv.8.
8. Rodgers, W. and McFarlin, T.G. (2016) 'Six decision pathways for Personal Investment Decision making', *Decision Making for Personal Investment*, pp. 17–42. doi:10.1007/978-3-319-47849-4_3.

9. Sprague, J.C. (no date) *Post-investment analysis and decision making* [Preprint]. doi:10.31274/rtd-180814-4505.
10. Kapoor, S. and Prosad, J.M. (2019) *Behavioral finance*. New Delhi, India: SAGE.
11. Ahmed, J.U. (2023) *Behavioural Finance and Investment Strategies*. New Delhi, India: New Century Publications.
12. Azzam, H.T. (2015) *The Emerging Middle East Financial Markets*. Bloomington: AuthorHouse.