

# Use of Predictive Analytics in Healthcare Demand Planning (Cell Therapy)

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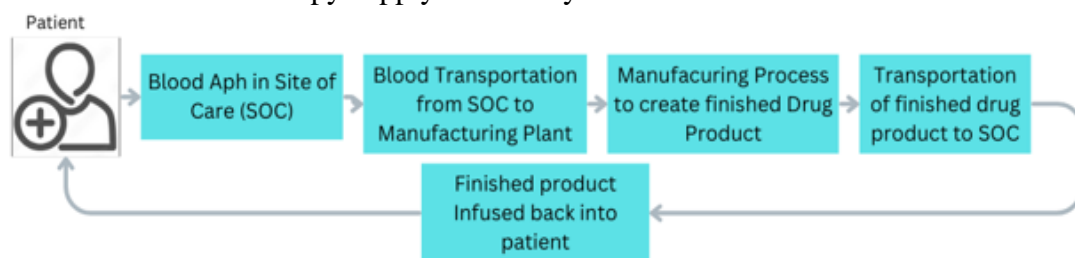
## Abstract

The growing field of cell therapy offers promising treatments for various diseases, including cancers and genetic disorders. However, the unique nature of its supply chain, particularly in demand planning, presents unique challenges. This paper provides a brief overview of the cell therapy supply chain, highlighting the critical role of demand planning. It looks at methodologies, explores the integration of predictive analytics in demand planning space by weighing and comparing various modeling approaches and assesses how such advancements can enhance forecasting accuracy. The discussion further delves into the broader implications of improved demand planning on the cell therapy sector and the healthcare industry at large

**Keywords:** Cell Therapy, Supply Chain, Demand Planning, Predictive Analytics, Prophet Model, Healthcare, Forecasting Accuracy, Logistics, Capacity Planning

## Introduction

Cell therapy, a subset of regenerative medicine, involves administering live cells to repair or replace damaged tissues and organs [1]. This innovative approach has led to groundbreaking treatments, offering hope to patients with conditions previously deemed untreatable. As the industry expands, the complexity of its supply chain becomes more pronounced, necessitating efficient demand planning to ensure timely delivery and optimal patient outcomes. Traditional forecasting methods often fall short in addressing the dynamic nature of this sector, highlighting the need for advanced solutions like predictive analytics. Though cell therapy demand planning might not have scale like larger ecommerce giants, every patient is important, and it has high revenue per unit involved. Example a revenue per package can be few dollars, however revenue per patient is at least few thousand dollars. Also, planning the demand accurately in cell therapy is crucial as it has direct impact on people's lives. Following flowchart shows the generic flow of cart-t cell therapy supply chain only for reference:



This paper explores the current landscape of demand planning in cell therapy, evaluates various predictive models, and recommends the Prophet model as a superior tool for enhancing forecasting accuracy.

### **Significance of demand planning accuracy improvement in cell therapy**

The cell therapy supply chain is characterized by its complexity and sensitivity, making it vastly different from traditional pharmaceutical supply chains. Cell therapy is patient specific as it is unique to the blood cells of any patient. This personalized nature demands ultimate coordination across various stakeholders, from cell extraction and processing to final administration at healthcare facilities (Site of Care: SOC) [2]. The entire workflow operates under strict time constraints, as the viability of cellular materials is limited, and any deviation in handling or transport can cause an issue to the treatment which either leads to high revenue loss of the company or direct threat to patient's life. These unique characteristics create heavy challenges in production planning and scaling, managing customized logistics, and ensuring consistent product viability throughout the process.

One of the biggest challenges of cell therapy is its demand planning as its heavily complex and is different from general medical supply chains. Several factors contribute to this unpredictability, including variable patient inflow, evolving treatment protocols, and the early-stage nature of many cell therapies [3]. Since these therapies are usually targeted at specific diseases which are often rare or newly studied condition, patient eligibility and treatment adoption rates can fluctuate significantly. Since we must forecast something which does not have reliable long historic data, it always gets challenging.

Also, the regulatory landscape governing cell therapies is continually evolving. Stringent compliance requirements set by agencies such as the FDA, EMA, and other global regulatory bodies can introduce additional uncertainties in demand planning. Approval timelines, shifting guidelines, and the need for specialized infrastructure can impact the pace at which therapies reach patients. These hurdles often mean that demand must be estimated while accounting for approval delays and market access constraints.

Inaccurate demand forecasts can lead to a range of operational and financial consequences. Overestimating demand may result in excess resource allocation, including the overproduction of specialized materials, unnecessary storage costs, and underutilization of high-cost manufacturing facilities. As explained earlier, every drug product is expensive in cell therapy world compared to other general medicines. Also, underestimating demand can lead to treatment delays due to inadequate production capacity, insufficient raw materials, and logistical bottlenecks. In a field where timely treatment can mean the difference between life and death, delays in patient access to therapy can have serious clinical implications.

From a supply chain optimization perspective, organizations working in cell therapy manufacturing and distribution are exploring advanced analytical techniques to improve demand planning. Artificial intelligence (AI), machine learning (ML), and predictive analytics are increasingly being leveraged to refine demand forecasting models. These technologies help identify patterns in patient intake, treatment cycles, and geographical demand distribution, enabling more accurate projections. Additionally, collaborations with healthcare providers, clinical trial centers, and regulatory agencies are becoming crucial in aligning supply capabilities with real-time patient needs. Due to rare cases, patient in Europe can do blood apheresis and manufacturing for that can be done in the US, hence accurate demand

planning is crucial as already the turnaround time (lead time from Apheresis to Infusion) for this paired can be more than a month and with inaccurate demand plan, it can lead to delay in delivery.

Another critical consideration is the role of logistics and cold chain management in ensuring cell viability throughout the supply chain. Since most cell therapies require strict temperature-controlled environments, forecasting demand is not just about estimating how many patients may need the therapy, but also about ensuring that the necessary cold chain infrastructure, transport resources, and handling protocols are in place to meet those needs without disruption at that time. Any misalignment in demand planning can lead to logistical inefficiencies, such as last-minute rescheduling, urgent shipping costs, and product loss due to temperature deviations. If a patient's drug product reaches in between in supply chain and then has to be trashed due to any raw material not being available on time would lead to re starting on the entire process again.

Ultimately, effective demand planning in cell therapy is not just a financial or operational necessity but a critical component of patient care. Addressing these challenges requires a multifaceted approach, integrating advanced analytics, robust supply chain strategies, and close coordination with healthcare providers. As the field continues to grow, investment in scalable, data-driven solutions will be essential in ensuring that patients receive their treatments on time, safely, and would treat them as expected (highest promised quality)

### **Why Predictive Analytics?**

To address these challenges, integrating predictive analytics into demand planning processes emerges as a viable solution. Predictive analytics utilizes historical data, statistical algorithms, and machine learning techniques to forecast future events. In the context of cell therapy, this approach can analyze patterns in patient demographics, disease prevalence, and treatment outcomes to predict demand more accurately [4]. By incorporating real-time data and adaptive learning models, predictive analytics can adjust forecasts in response to emerging trends, thereby enhancing the responsiveness and efficiency of the supply chain.

### **Implementation**

Though in general application of any model would improve the demand planning accuracy compared to current manual approach, following is some detail around a couple of model comparison and recommendations.

#### **Comparison of Predictive Models**

Several predictive models are commonly employed in demand forecasting, each with its strengths vs limitations:

1. **ARIMA (AutoRegressive Integrated Moving Average)**: A widely used statistical method for time series forecasting that captures standard temporal structures but can definitely struggle with complex seasonal patterns [5].
2. **Exponential Smoothing (ETS)**: This approach focuses on capturing trends and seasonality in data but cannot handle abrupt/unexpected changes effectively [6].
3. **Machine Learning Models (e.g., Random Forests, Neural Networks)**: Capable of modeling complex nonlinear relationships really well but require substantial data and

computational resources [7] which might not always be affordable and preferred if there are other cheaper options.

4. **Prophet Model:** Prophet is developed by Facebook and is designed to handle time series data with strong seasonal effects and missing data, making it robust for business forecasting applications [8]. As explained earlier cell therapy does not have a long historic data and hence this can be better. Detailed explanation follows.

### Recommendation of Prophet Model

Due to unique challenges in cell therapy demand forecasting, such as irregular demand and constantly seeing extreme fluctuations in the pattern, significant seasonal variations, and the critical importance of accuracy, the Prophet model stands out as a better than other approaches. Its ability to handle missing data and abrupt changes, coupled with its user-friendly implementation, makes it particularly advantageous for the cell therapy industry.

### Pseudo-Code for Prophet Implementation

```
# Import necessary libraries
import pandas as pd
from fbprophet import Prophet

# Load the dataset
data = pd.read_csv('cell_therapy_demand.csv')
data.rename(columns={'date': 'ds', 'demand': 'y'}, inplace=True)

# Initialize and fit the Prophet model
model = Prophet()
model.fit(data)

# Create future dataframe
future = model.make_future_dataframe(periods=365)

# Generate forecast
forecast = model.predict(future)

# Plot the forecast
model.plot(forecast)
model.plot_components(forecast)
```

This pseudo-code demonstrates how the Prophet model can be applied to forecast demand for cell therapy treatments, leveraging historical demand data.

## Impact

Usage of predictive analytics in demand planning highlights a transformative shift for the cell therapy industry, addressing not only key operational challenges while driving improvements in efficiency and cost-effectiveness but also impacting the human life. Based on above statement inclusion of predictive analytics in demand forecasting is not only helpful but is a necessity. Below is an in-depth exploration of the various ways predictive analytics impacts the cell therapy supply chain and industry at large.

### 1. Cost Reduction Through Improved Forecasting

One of the most immediate and measurable benefits of predictive analytics in demand planning is cost reduction. Given the high costs per unit value associated with cell therapy development, production, and logistics, any inaccuracy in demand forecasting will lead to significant financial losses. Poor predictions can result in:

- **Surplus Production:** Manufacturing too many doses of a therapy when demand is lower than anticipated leads to waste of valuable materials, including donor cells, reagents, and specialized processing resources. This leads to heavy losses.
- **Insufficient Production:** Insufficient production capacity due to underestimated demand can lead to missed treatment opportunities, urgent production ramp-ups, and costly expedited logistics.
- **Inefficient Resource Utilization:** Manufacturing facilities, cryogenic storage units, and specialized transportation systems must be allocated efficiently to avoid unnecessary operational expenses.

By using historical data, patient trends, and AI-driven forecasting models, companies can minimize waste, optimize production schedules, and ensure efficient use of resources [9]. Advanced analytics allows for the identification of demand fluctuations, helping manufacturers adjust raw material planning in real time, which in turn reduces operational costs and enhances overall profitability.

### 2. Patient satisfaction and therapy accessibility to therapies

Predictive analytics also plays a critical role in improving patient satisfaction by ensuring that cell therapies are available when needed. Since many cell therapies target life-threatening conditions such as cancer, genetic disorders, and autoimmune diseases, treatment delays can have severe consequences for patients.

Several factors influence patient satisfaction in the cell therapy industry, including:

- **Timely Treatment Availability:** Predictive analytics helps ensure that sufficient inventory of key components, such as donor cells and culture media, is maintained to meet projected demand. This prevents last-minute shortages that could delay therapy administration.
- **Reliability of the Supply Chain:** Patients and healthcare providers need confidence that therapies will be delivered on time and in optimal condition. Advanced forecasting techniques enhance logistics planning, reducing the likelihood of delays due to supply chain bottlenecks.

- **Personalized Treatment Scheduling:** AI-driven demand models can align manufacturing and delivery schedules with individual patient treatment plans, improving overall coordination and reducing stress for patients and caregivers.

Ultimately, predictive analytics ensures consistent availability and accessibility of therapies, thereby improving patient trust, adherence to treatment protocols, and overall health outcomes [10].

### **3. Supporting Regulatory Compliance and Risk Mitigation**

Regulatory compliance is a critical component of the cell therapy supply chain, as these therapies are subject to strict oversight from agencies such as the FDA, EMA, and other global regulatory bodies. Ensuring that demand planning aligns with regulatory requirements is essential for:

- **Traceability and Data Integrity:** Regulatory agencies require detailed documentation of every step in the cell therapy manufacturing process. Accurate demand forecasting helps ensure that production records, patient data, and supply chain logistics are well-documented and compliant.
- **Minimizing Supply Chain Disruptions:** Regulatory approvals, particularly for new and emerging therapies, can impact demand projections. Predictive analytics helps align production with regulatory timelines, reducing the risk of non-compliance penalties.
- **Ensuring Consistency in Quality and Supply:** Maintaining strict environmental and procedural controls is essential in cell therapy production. Advanced analytics help manufacturers identify and address potential quality control issues proactively, ensuring compliance with Good Manufacturing Practices (GMP) and other industry standards.

By leveraging predictive analytics, organizations can navigate regulatory complexities more effectively, reducing the likelihood of compliance violations, recalls, or supply chain disruptions [12].

### **4. Optimizing Logistics, Capacity and Supply Chain Resilience**

Cell therapy logistics present unique challenges due to the time-sensitive and temperature-sensitive nature of these treatments. Many therapies require cryogenic storage and ultra-cold transportation, adding complexity to the supply chain infrastructure. Predictive analytics plays a vital role in optimizing logistics, improving capacity planning, and enhancing supply chain execution, ensuring that patients receive their therapies on time without disruption. Key ways predictive analytics improves logistics and capacity planning include:

- **Optimized Cold Chain Management:** AI-driven models predict temperature stability risks and identify potential bottlenecks, ensuring that therapies remain within required conditions throughout transit.
- **Efficient Route Planning:** Predictive analytics can forecast weather conditions, transportation delays, and geopolitical risks, enabling real-time route optimization for faster, safer delivery.
- **Capacity and Supply Planning Execution:** Advanced forecasting models help organizations align production schedules with anticipated demand, ensuring that

manufacturing capacity, labor resources, and distribution networks are effectively utilized. Companies can prevent capacity overloads or underutilization, balancing inventory levels with real-time demand forecasts to improve operational efficiency and cost control.

- Inventory and Distribution Optimization: AI models help determine where to place inventory strategically, ensuring that critical components are available at distribution hubs closest to patient populations.

By strengthening logistics operations, predictive analytics improves supply chain resilience, reducing unexpected delays, financial losses, and risks associated with temperature excursions.

### Extended Application

Though this paper focuses on cell therapy, implementation of predictive analytics models like Prophet model can be applied in any other field which needs demand planning like manufacturing, ecommerce, in general non cell therapy healthcare industries and food and beverages.

### Conclusion

The cell therapy industry stands at the forefront of medical innovation, offering transformative treatments for complex diseases. However, the intricacies of its supply chain, particularly in demand planning, present significant challenges. Integrating predictive analytics, particularly the Prophet model which can be the best suited for this use case, provides a promising solution by improving forecast accuracy, reducing costs, and enhancing operational efficiency. As the industry continues to evolve, embracing advanced analytical tools will be crucial in overcoming existing hurdles and unlocking the full potential of cell therapies in modern healthcare. There are many companies like Novartis, Collectis, Adaptimmune, etc. which can be benefitted by these revolutionary implementations.

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