

# The Effectiveness of Telemedicine in Remote Elderly Patient Care

Sudarshan Paik<sup>1</sup>, Sudeshna Roy<sup>2</sup>

<sup>1</sup>Director of Cherify Care Foundation

<sup>2</sup>Intern Doctor of Pharmacy, Parul Institute of Pharmacy & Research

## Abstract:

Telemedicine is a growing method of giving medical help through phones, video calls, and other digital ways. It is especially helpful for elderly people who live in faraway places where hospitals and clinics are not nearby. This research paper looks at how useful telemedicine is in caring for old people in remote areas. We will talk about its benefits, problems, and ways to make it better.

**Keywords:** Telemedicine, Elderly Care, Remote Healthcare, Online Medical Services, Senior Citizens, Digital Health, Health Technology

## 1. Introduction:

India and many other countries have a growing number of elderly people. Many of them live in villages or far-off areas where hospitals are few. Also, old people often have health problems like diabetes, blood pressure, or heart disease. These problems need regular check-ups. But travelling long distances is difficult for them. Telemedicine can help by allowing doctors to talk to patients using mobile phones or the internet. This paper studies how well telemedicine works for elderly people in remote places.

## 2. Background and Need:

Old age comes with many health issues. Rural and remote areas often lack good hospitals and trained doctors. Elderly people may not be able to travel for check-ups. Telemedicine allows them to talk to doctors from their homes. It saves time and money and helps in early detection of serious problems. During the COVID-19 pandemic, telemedicine became more popular and proved to be very useful.

## 3. Method Used:

This paper uses information from news reports, government health websites, and research articles from 2015 to 2024. We looked at studies where telemedicine was used for elderly care in remote places. We also looked at what worked well and what problems were faced.

## 4. Results and Discussion

**4.1 Better Access to Healthcare:** Telemedicine helps old people talk to doctors without going to the hospital. It is very helpful in villages where hospitals are far. It helps people get treatment on time.

**4.2 Managing Long-Term Illnesses:** Old people with diseases like sugar (diabetes) or blood pressure need regular care. Telemedicine helps them show their reports and talk to doctors often. This way, they can avoid serious problems.

**4.3 Saves Money and Time:** Using telemedicine means people do not have to travel or spend on transport. It also reduces visits to emergency rooms and hospitals.

**4.4 Happy and Satisfied Patients:** Many old people say they are happy because they can talk to doctors from home. But some people find it hard to use mobile phones or apps. Helping them learn is important.

**4.5 Problems and Challenges:** Some areas do not have good internet. Some old people do not know how to use smartphones. Privacy of health information is also a concern. Proper training is needed.

## 5. Real-life Examples

- **India's eSanjeevani:** This is a free telemedicine service started by the Government of India. Many old people in villages use it to talk to doctors.
- **Australia's Elderly Care Project:** In Australia, online check-ups helped reduce hospital visits and improved the lives of old people.

## 6. Suggestions

- Make apps and websites easy for old people to use.
- Teach old people and their family members how to use telemedicine.
- Improve internet service in villages and remote areas.
- Make rules for safe and secure online medical help.

## 7. Conclusion

Telemedicine is a very helpful tool to give healthcare to elderly people in remote places. It saves time and money, helps in early treatment, and keeps old people comfortable at home. But to make it more successful, we need to teach people, improve internet, and make user-friendly systems.

## References:

1. Ministry of Health and Family Welfare, Government of India. (2023). eSanjeevani: A Step Towards Digital Health.
2. World Health Organization. (2022). Telemedicine: Opportunities and Developments in Member States.
3. Journal of Telemedicine and Telecare. (2021). Benefits of Telehealth for Elderly in Rural Areas.
4. Telemedicine and e-Health Journal. (2020). Challenges in Digital Health for Seniors.
5. The Gerontologist. (2019). Elderly Patient Engagement in Telehealth.