International Journal for Multidisciplinary Research (IJFMR)



E-ISSN: 2582-2160 • Website: <u>www.ijfmr.com</u> • Email: editor@ijfmr.com

A Study on Digital and Financial Marketing

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Abstract:

In an increasingly digital landscape, businesses must adapt to evolving marketing strategies that integrate financial considerations with online engagement. This report explores the intersection of digital and financial marketing, analysing how companies— specifically IBO Mart—can leverage data-driven insights, automation, and customercentric approaches to enhance profitability and brand presence. By examining emerging trends, competitive strategies, and sustainability-driven marketing practices, this study aims to provide actionable recommendations for optimizing operational efficiency and customer engagement. Through a structured evaluation of IBO Mart's digital footprint alongside industry benchmarks, the report highlights key opportunities for growth and innovation. The findings will guide organizations in refining their marketing strategies to align with technological advancements and consumer expectations.

Introduction:

digital marketing has transformed financial services, reshaping how institutions engage with consumers and optimize strategies. As digital platforms become central to financial transactions and decision-making, marketing efforts must adapt to remain competitive.

This report explores key digital marketing strategies, including SEO, social media, and automation, highlighting their role in customer engagement and business growth. It also examines data-driven decision-making, compliance challenges, and emerging industry trends that influence financial marketing success.

By analysing best practices and technological advancements, this study provides insights for financial institutions to refine their strategies, enhance customer experiences, and navigate evolving market demand

Literature review:

Digital marketing has evolved rapidly, reshaping strategies through technological advancements and changing consumer behaviour (Chaffey & EllisChadwick, 2019). Aaker et al. (2018) highlight the role of brand storytelling in fostering engagement and loyalty. Kumar et al. (2017) explore influencer marketing's effectiveness in reaching niche audiences, while Li et al. (2019) emphasize social media's power in building brand awareness and driving sales.

Chandon et al. (2016) analyse how personalized experiences and real-time interactions impact consumer behaviour. SEO remains crucial for visibility, as outlined by Chaffey et al. (2020), while Kumar et al. (2018) stress email marketing's effectiveness for targeted communication. Kaur & Anurag (2021) examine digital marketing's expanding influence in India, particularly post-COVID-19.



Financial marketing perspectives, including policy trends and digital strategy impacts, are explored by Haruna (2019) and Hidayat (2022), highlighting the need for optimized communication and adaptive techniques.

Company profile and framework:

Digital financial marketing integrates consumer behavior, digital tools, analytics, and financial strategies to optimize engagement and profitability. Key components include SEO, social media, influencer marketing, personalization, and regulatory compliance, ensuring businesses stay competitive and adaptable

IBO Mart is a home improvement retailer focused on digital growth, customer experience, and sustainability. It excels in e-commerce, personalized services, efficient operations, and competitive benchmarking, strengthening its industry position.

Analysis :





Conclusion:

Digital and financial marketing are essential for the growth of the IBO Store. Digital strategies help increase visibility, engage customers, and drive sales, while financial marketing ensures secure transactions and builds trust. Together, they create a strong foundation for sustainable success and customer loyalty.

Suggestions:

- Use AI-driven insights to refine marketing strategies.
- Strengthen security measures for safe financial transactions.
- Improve Omnichannel marketing to enhance customer experience.
- Personalize promotions to increase engagement and sales.