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Breaking the Cycle: Reducing Medication Errors Through Nursing Excellence

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Abstract

Medication errors remain a major challenge in healthcare, often resulting in patient harm, prolonged hospitalization, or even death. Nurses play a pivotal role in minimizing these errors due to their direct involvement in medication administration and patient care. This article explores the definition and sources of medication errors, highlights key strategies for error prevention, and discusses specific roles of nurses in ensuring safe medication practices. Real-life examples are provided to demonstrate the critical impact of nursing interventions in improving patient safety and healthcare quality.

Keywords: Medication error, patient safety, communication, error prevention.

Introduction

Medication errors are a growing concern in today's healthcare system. These errors happen when drugs are given in the wrong way or at the wrong dose, and they can cause serious harm such as pain, injury, or even death. Sadly, such errors often go unnoticed or unreported, making the problem even more critical. In many healthcare settings, the system still needs improvement to ensure that patients receive safe and quality care. Nurses and other healthcare providers play a key role in preventing these mistakes. By working closely with patients and families, and by staying informed and alert, we can take strong steps toward reducing medication errors and building a safer care environment for everyone. Medication errors are a common and serious issue in healthcare today. These mistakes occur when a drug is given incorrectly—whether it's the wrong dose, the wrong time, or the wrong method. While many of these errors can be prevented, they still happen often and sometimes go unreported. The result can be harmful, leading to patient discomfort, injuries, or even death.

To provide truly safe and quality care, our healthcare system needs improvement. Nurses, doctors, patients, and families all have a shared responsibility in reducing such errors. By working together, communicating clearly, and staying educated, we can create a safer environment where medication is handled with care and precision.

What is a Medication Error?

A medication error is any preventable event that may cause or lead to inappropriate medication use or patient harm while the medication is in the control of the health care professional, patient, or consumer. Such events may be related to professional practice, health care products, procedures, and systems, including prescribing, order communication, product labeling, packaging, and nomenclature, compounding, dispensing, distribution, administration, education, monitoring, and use.



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Sources of Medication Errors:

- 1. Lack of knowledge or training
- 2. Improper communication
- 3. Wrong patient identification
- 4. Incorrect dosage calculation
- 5. Similar drug names or packaging (Look-alike/Sound-alike drugs)
- 6. Distraction and multitasking
- 7. Failure to follow protocols or guidelines
- 8. Illegible handwriting on prescriptions
- 9. Work overload and fatigue
- 10. Not documenting or double-checking medications

1. Lack of Knowledge or Training

When healthcare professionals do not have adequate knowledge about a drug's mechanism of action, dosage, side effects, or contraindications, it increases the risk of error. This is especially dangerous with high-alert medications that require specific handling.

2. Improper Communication

Miscommunication between healthcare team members can lead to incorrect administration. This includes unclear verbal orders, misunderstood abbreviations, and incomplete handovers during shift changes.

3. Wrong Patient Identification

Administering medication to the wrong patient is a serious error. This often occurs when nurses do not follow the standard identification procedure, such as checking the patient's ID band or confirming their name and date of birth.

4. Incorrect Dosage Calculation

Medication errors frequently occur when healthcare staff make mistakes in calculating dosages, especially in pediatric or geriatric patients. Errors in unit conversion (e.g., mg to mL) or misunderstanding prescription instructions can be dangerous.

5. Similar Drug Names or Packaging (Look-alike, Sound-alike Drugs)

Medications with similar-sounding names or packaging can be easily confused. For example, "Hydralazine" and "Hydroxyzine" look and sound alike but have completely different actions.

6. Distraction and Multitasking

Nurses often work in high-pressure environments where they are interrupted frequently. Distractions during medication preparation or administration can lead to skipping steps or giving the wrong drug.

7. Failure to Follow Protocols or Guidelines

Hospitals have protocols for medication administration (like the "Five Rights" – right patient, drug, dose, time, and route). Skipping or ignoring these protocols leads to avoidable mistakes.

8. Illegible Handwriting on Prescriptions

When doctors write prescriptions that are difficult to read, it increases the chances of misinterpretation. This may result in wrong medication or incorrect dosages being given to the patient.

9. Work Overload and Fatigue

Nurses working long hours or in understaffed settings are prone to fatigue, which reduces their attention and accuracy. This mental and physical exhaustion can lead to overlooking key steps in drug administration.



10. Not Documenting or Double-Checking Medications

Failure to record administered medications in the patient's chart can result in repeated dosing or drug omissions. Not double-checking high-risk medications, especially those requiring independent verification (like insulin or anticoagulants), may cause harm.

Steps to prevent medication errors:



Roles of Nurses in Preventing Medication Errors: 1.Ensuring the "Five Rights" of Medication Administration

Nurses must verify:

- Right patient
- Right drug
- Right dose
- Right route
- Right time

Example: A nurse checks the patient's identification band and electronic health record before administering insulin. She notices that the prescribed dose is higher than the patient's usual dose. After clarifying with the doctor, it is found that the dose was mistakenly entered. Her vigilance prevented a potential overdose

2. Effective Communication

Clear communication among nurses, doctors, and pharmacists is essential. Nurses must clarify unclear prescriptions, especially those involving look-alike or sound-alike medications.

Example: A prescription reads "Lasix 20 mg PO," but the handwriting is unclear. The nurse contacts the physician to verify and confirms that the order was actually "Lanoxin 0.25 mg." This prevents the administration of a diuretic instead of a cardiac glycoside.

3. Patient Education

Educating patients about their medications empowers them to notice discrepancies or side effects early.



Example: A nurse explains the purpose and dosage of a new anticoagulant to a patient. The patient later reports minor bleeding, prompting the nurse to inform the physician immediately, leading to an early intervention

4. Using Technology Safely

Electronic prescribing systems, barcode medication administration (BCMA), and automated dispensing units reduce errors, but nurses must remain alert to technology-related issues.

Example: While scanning a medication using BCMA, the system alerts the nurse that the medication is not due. On review, the nurse discovers that the timing in the system was incorrectly scheduled and corrects it before administration.

5. Reporting and Learning from Errors

A non-punitive culture encourages nurses to report near misses and errors, which helps identify patterns and improve safety systems.

Example: A nurse accidentally draws up the wrong medication but notices the label before administration. She reports the incident, and the hospital reviews the labeling system, reducing similar errors in the future.

Conclusion

Nurses play a vital role in maintaining medication safety. Their knowledge, clinical judgment, communication skills, and adherence to protocols significantly reduce the risk of medication errors. By remaining vigilant and proactive, nurses not only ensure safe medication practices but also contribute to a culture of safety in healthcare settings.

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