

# Experiences of Participation in Work-Based Learning

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## **Abstract**

In this study, employers/supervisors, students, and work-based learning coordinators are interviewed to investigate work-based learning (WBL) in the context of career and technical education (CTAE). Important themes show how important WBL coordinators are to "Strategic Collaboration for WBL" and how intentional efforts should be made to match partnerships with learning objectives. "Hands-On Engagement in Real-World Projects," which define the students' experience, emphasizes the transformational power of applying academic knowledge to real-world situations. The research emphasizes "Collaborative Integration of WBL with Educational Goals," emphasizing deliberate attempts to incorporate WBL into the curriculum in a seamless manner. The crucial concept of "Structured Mentorship Programs for Student Support" comes to light, highlighting the helpful role that supervisors and employers play in creating happy learning environments. Ultimately, a recurring motif of "Strategic Investment in Talent Development" indicates how employers perceive WBL.

**Keywords:** Work-based learning (WBL), Career and technical education (CTAE), Collaboration, Mentorship, Talent development.

## **Introduction**

Work-based learning blends the practical skills required in professional contexts with traditional classroom training (Wofford et al., 2013; Ismail et al., 2023). This approach includes work shadowing, cooperative education, internships, and apprenticeships. Through a fixed time, internships provide students with a taste of a professional setting and an understanding of various sectors and employment responsibilities (Ismail et al., 2023). Apprenticeships, frequently found in industries including construction, manufacturing, and skilled crafts, combine classroom instruction with hands-on training on the job (Murtazin et al., 2020). Students can alternate between academic study and job experience through cooperative education programs, earning academic credits while using their education in the workplace (Eames & Roll, 2010). Through job shadowing, students may see experts at work during regular business hours, providing a window.

Through integrating academic study with community service, service learning empowers students to address concerns in the community while using their knowledge and talents. Engaging in environmental cleaning, teaching, and aiding non-profit organizations are activities that foster social responsibility and provide practical experience (Madrell, 2020; McDonald & Grant-Smith, 2020). Field visits and company tours allow students to see businesses' operations and think about other career paths (Watts, 2002). Students can practice activities, problem-solving, and decision-making abilities in a simulated workplace

using simulations and virtual work settings (Lateef, 2010; Long & Meglich, 2013). According to Thurrik and Wennekers (2004), entrepreneurship programs foster creativity and entrepreneurial skills by encouraging students to start and manage small firms. Students are involved in real-world initiatives with nearby companies or organizations through workplace projects and partnerships (Armatas & Papadopoulos, 2013).

### **Critiques of work-based learning**

With an emphasis on the student's active participation and understanding of the symbiotic relationship between the student, institution, and organization, WBL has changed throughout time (Dalrymple et al., 2014). In order to generate graduates who are academically competent and well-prepared, employer-responsive provision (ERP), which recognizes the employer's role, should coexist with self-centered methods (Zulfqar et al., 2021). WBL can occur at home, in formal educational programs, in organizational settings, and in the larger community (Byrom & Aiken, 2014d). With its emphasis on learning's applicability outside the traditional workplace, this viewpoint promotes a more inclusive definition of learning. WBL assessment techniques should follow this approach and depart from the conventional rhetoric in higher education that highlights the academy's absolute control (Byrom & Aiken, 2014a). However, successful learning is not ensured by mere presence at work (Byrom & Aiken, 2014e). Reflection is essential in learning about experience (Schön, 1983).

### **Benefits of Work-Based Learning**

Incorporating work-based learning (WBL) into the American high school curriculum offers significant benefits for both students and the future workforce. By aligning educational objectives with real-world experiences, WBL ensures that students develop technical and soft skills that are crucial for success in today's job market.

Students may observe how their education corresponds to industry requirements and job expectations through work-based learning (WBL). This strategy links theoretical knowledge to practical application in real-world situations (Cahill, 2016). WBL allows students to apply what they have learned in the classroom to real-world situations, which improves their comprehension and helps them acquire valuable skills for their chosen industries (O'Donovan, 2018). Additionally, it aids in developing soft skills that are vital for success in any field of employment, including problem-solving, teamwork, communication, and flexibility (Dogara et al., 2020).

Seeing experts in action helps students become more self-assured and motivated to strive toward their career objectives (Fergusson, 2022). WBL ensures that students graduate ready for real-world issues by providing skills that meet employer demands (Raelin & Elliot, 2008; Longmore, 2011). By developing networks, getting real-world experience, and improving their resumes, WBL participants improve their readiness for the job (Mayorga, 2019). For instance, by engaging in internships, apprenticeships, and cooperative education programs, students gain hands-on experience, which helps bridge the gap between academic learning and practical application. This practical engagement not only enhances students' understanding of their chosen fields but also increases their confidence and motivation to pursue their career goals (Cahill, 2016; O'Donovan, 2018).

Employers benefit as well by accessing a pool of young talent that they can mentor and potentially hire in the future (Kenny et al., 2016). This strategic collaboration between schools and industry partners is crucial

for fostering economic growth and ensuring that the future workforce is equipped with the skills needed to meet the demands of the modern job market (Boud & Solomon, 2001).

According to Cahill (2016), students who participate in work-based learning experiences gain technical, interpersonal, and problem-solving abilities that facilitate their transfer from school to the job. By adding insights from industry partners, educational institutions may make their curricula more relevant and ensure that programs change to fit the demands of the workforce (Boud & Solomon, 2001a).

For American high school students, especially those from underrepresented or marginalized communities, WBL programs can play a pivotal role in promoting equity and inclusion. By providing equal access to quality learning experiences, WBL helps to level the playing field and ensure that all students, regardless of their background, have the opportunity to succeed (Gewin, 2019).

Integrating WBL into high school education not only prepares students for the challenges of the workforce but also contributes to the overall economic development of communities. Educational institutions, industry partners, and policymakers must work together to enhance the quality and accessibility of WBL programs, ensuring they are aligned with the evolving needs of the American workforce (Raelin & Elliot, 2008)

### **Issues/challenges of work-based learning**

Work-based learning (WBL) is an educational strategy that has advantages. Equal access, assessment difficulty, employer and teacher training, low employer participation, limited placement options, quality variety, restricted emphasis, danger of exploitation, and misplaced expectations are some of the difficulties it also brings.

Since not all students have equal access to high-quality opportunities, equitable access to WBL chances is essential. It may be difficult for students from underprivileged families or marginalized areas to get placements, which might exacerbate already-existing disparities (Gewin, 2019). Complicating assessments is the need to comprehend how companies function in order to evaluate employer organizations (Byron & Aiken, 2014c).

Training for employers and instructors is crucial since employers supervising students and teachers coordinating WBL must be well-trained. Inadequate training might lead to less-than-ideal student experiences and misunderstandings between companies and educational institutions (Haruna & Kamin, 2019). Employers might not actively engage in WBL or offer significant learning opportunities, and WBL is typically task—and goal-oriented, which shows less regard for students' growth (Gray, 2001).

There need to be more possibilities for WBL placement to allow students access various experiences (Baguley, 2006; Haruna & Kamin, 2019). Changes in attitudes and organizational culture are complex, and gaining new knowledge and abilities takes time and effort (Pratto et al., 1994).

Challenges may also arise from differences in quality, a limited emphasis, the possibility of exploitation, and misplaced expectations between companies and students. WBL programs can only succeed if all students get equitable treatment and relevant learning opportunities (Fergusson, 2022). Summer internships are one example of a short-term concentration of WBL that could not have a long-term effect on students' job preparedness. The intricacies of work-based learning, particularly in the context of temporary or part-time employment, can provide hazards and difficulties for the process of learning (Portwood & Costley, 2000).

Legal and liability issues such as student safety, responsibility, and insurance must be managed appropriately to avoid future legal issues (Love et al., 2023). WBL frequently emphasizes technical

abilities, which might not be as important as soft skills like flexibility and communication. Strong employer collaborations are essential for WBL initiatives to be effective (Hager & Hyland, 2011).

It might be challenging to guarantee the caliber and uniformity of WBL experiences in various work environments, and it can be challenging to integrate WBL with the academic curriculum (Smak, 2022; Boud & Solomon, 2001b). It cannot be easy to gauge the performance of WBL programs since standard educational measures need to adequately account for the long-term effects on students' achievement in the workforce (Mean & Gonzalez, 2019). Furthermore, specific WBL programs could only concentrate on a few sectors or occupations, making it more difficult for students to make wise decisions (Tabolt & Bennet, 2020).

## Methods

The study used one-on-one, thirty- to one-hour-long interviews to study the dynamics of work-based learning. The interview procedure was effective because a suitable setting was chosen for the three interviews, including the student, the employer/supervisor, and the work-based learning coordinator. Open-ended, semi-structured interview questions were used to get information from the coordinator, student, and employer/supervisor. This structure encouraged impromptu discussion, follow-up queries, and the exploration of novel concepts. The interview coordinator made sure everything was private and calm.

Three people's experiences are examined in the study: a student, an employer/supervisor, and a WBL coordinator. The work-based learning programs at a high school are managed by an American lady with five years of experience as a WBL coordinator. The student is a male American who is a first-year intern in the technology department and a High School senior. With about a year and a half of experience at the University of Georgia, the employer/supervisor is an American lady who oversees students participating in work-based learning initiatives.

## Analysis technique

*Verbatim transcription analysis* is a qualitative research approach in which spoken language is translated into written form while preserving the original speech's precise phrasing, grammar, and nuance. Using this method, researchers may extensively examine the communication content to identify themes, patterns, and insights related to their research objectives. Transcription, formatting and cleaning, segmentation, coding, classification, interpretation, and analysis are some of the phases that make up the process.

All spoken aspects, including words, pauses, hesitations, voice tones, and non-verbal cues, must be accurately recorded during transcription. Readability and coherence are improved by formatting and cleaning. The transcribed data is divided into meaningful chunks by segmentation, and codes or labels are added for organized classification. Coding entails identifying the central ideas or concepts in the text and adding explanatory labels or codes. In order to identify essential themes or patterns in the data, relevant codes are consolidated through categorization and theme creation. Analyzing and interpreting entails examining the relationships between topics, looking into inconsistencies, and drawing conclusions based on the data that has been recorded. The analysis evaluates validity and reliability to verify the veracity of the results.

## Findings

The participants discussed their educational backgrounds and how work-based learning (WBL) influenced

their academic and professional paths throughout the interviews. One of the main themes that came to light was the educational pipeline, which highlighted the many routes people took to participate in WBL and their future goals. "I started as a special education teacher, then moved into work-based learning coordination," declared the WBL Coordinator. My main goal has always been to assist soon-to-be graduates in bridging the gap between their education and professional experience." The WBL coordinator's comment demonstrates how she switched from a regular teaching position to one where her primary responsibility was to help students take advantage of work-based learning opportunities. It emphasizes how crucial it is to match learning objectives with real-world experiences. John

(Pseudonym) a student confirmed, "I have been enrolled at Athens Tech and the Athens Community Career Academy and am part of the Advanced Manufacturing pathway. My internship at UGA's Innovation Factory aligns with my career goals in Mechanical Engineering." The student's quote highlights his educational journey, including participation in specialized programs and an internship that aligns with his career aspirations. It exemplifies the integration of academic coursework with real-world experiences through work-based learning. "I have been enrolled at Athens Tech and the Athens Community Career Academy, and I am part of the Advanced Manufacturing pathway," John, the student, stated. My career ambitions in mechanical engineering align with my internship at UGA's Innovation Factory." The student's statement outlines his educational experience, including taking part in specialized courses and an internship that fits his desired professional path. It is a prime example of how work-based learning combines academic courses with practical experiences.

The participants underscored the significance of interacting with industry partners and the broader community to improve work-based learning programs. The focus on community and industry involvement emphasized initiatives to promote economic development, provide accessibility to technology, and give students worthwhile educational experiences. The supervisor stated, "Our project focuses on engaging with communities and making technology accessible to individuals with basic tech knowledge, creating job opportunities, and fostering economic development." The supervisor's comment highlights the project's emphasis on technological efforts for economic growth and community participation. It strongly emphasizes working together to meet social problems and give students chances for meaningful learning. The topics of discussion included how to apply what students had learned in the classroom to real-world situations and how work-based learning may help students acquire critical skills. The subject of skill development and application emphasized the value of experiential learning and the applicability of acquired abilities in real-world contexts.

John reiterated, "My internship at UGA's Innovation Factory allows me to apply what I have learned in class to real-world projects, giving me valuable hands-on experience." The student's statement emphasizes how classroom information may be used practically in a real-world situation. It highlights the practical aspect of work-based learning and how it contributes to developing practical, situation-specific abilities. Participants discussed how crucial it is to guarantee that all students, regardless of their circumstances or background, have fair access to work-based learning opportunities. Work-based learning programs emphasize efforts to promote diversity and resolve inequities under equitable access and inclusion. The coordinator of WBL said, "We are committed to ensuring that all students have equal access to work-based learning opportunities, regardless of their background or circumstances." The WBL coordinator's statement emphasizes the dedication to advancing fair access to work-based learning opportunities. It highlights the importance of diversity and inclusion in providing all students with worthwhile educational experiences.

These recurring themes draw attention to the complexity of work-based learning and its effects on people, organizations, and sectors of the economy. The interviews offer significant insights into the potential and challenges related to work-based learning initiatives through thought-provoking statements and captivating anecdotes.

### **Discussion**

This study sought to investigate the dynamics of work-based learning (WBL) in the context of career and technical education (CTAE) through interviews with WBL coordinators, students, and employers/supervisors. The analysis revealed several important themes, including the critical role played by WBL coordinators, the transformative power of students' hands-on experience working on real-world projects, the cooperative integration of WBL with academic objectives, the significance of structured mentorship programs for student support, and the strategic investment made by employers in talent development.

The results highlight the need for strategic stakeholder engagement, the smooth curricular integration of work-based learning, and employers' supporting role in creating pleasant learning environments. The report also emphasizes how WBL helps companies and students by fostering the growth of industry-relevant competencies, critical soft skills, and practical abilities.

The results offer sophisticated perspectives and valuable suggestions for improving WBL's efficacy in CTAE learning environments. These findings can shape future tactics and regulations to enhance WBL programs and optimize their influence on student learning and workforce preparedness.

### **Recommendations for Practice:**

Stronger partnerships between academic institutions, business partners, and community groups are needed to build strong networks that will aid in executing WBL projects. To ensure that program objectives align with industry demands and educational objectives, continuous communication, and cooperation must be fostered, giving WBL coordinators, instructors, employers, and supervisors an opportunity for professional development to advance their abilities and expertise in leading WBL events. Provide workshops, training sessions, and materials centered around the best practices for coordinating, mentoring, and evaluating WBL projects.

Encourage cooperation between companies, community organizations, and educational institutions to develop comprehensive WBL programs that meet the industry's expectations and learners' different requirements. Encourage collaborations that enable students to participate in worthwhile internships, get mentorship, and complete practical projects. Make developing technical and soft skills through WBL events a priority. Create curriculum and instructional activities that allow students to learn and use communication, cooperation, flexibility, and problem-solving abilities in real-world work environments. Create official assessment procedures to gauge the success and influence of WBL initiatives. Create measurements and criteria to assess program performance, employer satisfaction, and student learning outcomes. Utilize assessment data to guide decision-making and program enhancement. Incorporate insights from industry partners to ensure that educational curricula are relevant and in line with the demands of the workforce today. Work with companies to create projects, learning opportunities, and curricular materials representing industry standards and real-world difficulties.

Ensure all students, particularly those from underprivileged communities and underrepresented groups, have equal WBL opportunities. Put into practice tactics to reduce obstacles to involvement and establish

welcoming classrooms that embrace diversity and encourage equitable access to achievement. Encourage institutional and governmental policy support to identify and advance successful WBL practices. Educate legislators, business executives, and experts in the field about the importance of work-based learning and how it may help students become successful professionals.

Establish solid collaborations with companies, trade associations, alum associations, and neighborhood groups to ensure the continued growth and viability of WBL initiatives. Work together on projects that improve community economic growth, workforce development, and student learning.

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