

Bridging Universal Design for Learning and TPACK: Examining Pre-Service Teacher Competencies and Implementation Challenges in Indian Higher Education

Mr. Abhra Mukhopadhyay

Assistant Professor, Special Education, SGT University

Abstract

In Indian Higher Education Institutions, the fraternity of pre-service teacher educators face considerable challenges in implementing inclusive pedagogical frameworks into classroom practice. This research examines how the integration of principles of Universal Design for Learning (UDL) with Technological Pedagogical and Content Knowledge (TPACK) can strengthen the pedagogical competencies of prospective educators. The study investigates the awareness levels of pre-service teachers regarding UDL and TPACK frameworks, identifies existing implementation barriers within the teacher preparation programs, and explores the synergistic potential of combining these two frameworks to create equitable and technology-enabled learning environments. Through qualitative inquiry involving interviews with teacher educators and focus group discussions with pre-service teachers across select institutions, the research documents the current practices, perceived obstacles, and institutional readiness for adoption. Findings reveal significant gaps between theoretical understanding and practical application, alongside resistance stemming from resource constraints and curricular rigidity. The study proposes a contextualized integration model that addresses the Indian educational landscape, emphasizing how teacher educators can scaffold pre-service teachers' competencies in designing universally accessible and technologically enhanced lessons. This research contributes to understanding how multidisciplinary pedagogical approaches can foster inclusive, learner-centered practices aligned with the objectives of NEP 2020.

Keywords: Universal Design for Learning, TPACK, Pre-service Teachers, Pedagogical Competencies, Inclusive Education, Teacher Education

1. Introduction

The landscape of teacher education in India is at a critical juncture, confronted with mounting demands to address educational equity and technological integration simultaneously (Ministry of Education, 2020). As the National Education Policy 2020 (NEP 2020) envisages transformative changes in pedagogical approaches, teacher preparation institutions struggle to reconcile traditional instructional models with contemporary inclusive and digital requirements. The tension between these competing imperatives creates a paradoxical situation wherein teacher educators themselves lack adequate preparation in frameworks that embody contemporary pedagogical excellence.

Universal Design for Learning (UDL) represents a paradigm that advocates for proactive inclusivity, asserting that educational environments should be designed to accommodate the diverse needs of all learners from the outset rather than retrofitting accommodations (Rose & Gravel, 2010). Concurrently, Technological Pedagogical and Content Knowledge (TPACK) offers a sophisticated framework for understanding the intricate relationships between subject matter expertise, pedagogical understanding, and technological proficiency (Mishra & Koehler, 2006). While each framework independently possesses considerable merit, their isolated application may inadvertently perpetuate systemic limitations in teacher preparation.

This present study addresses a significant lacuna in the existing knowledge base regarding how these two powerful frameworks might synergistically enhance the developmental trajectory of pre-service educators in the Indian context. The research is anchored in the conviction that inclusive education and technological sophistication need not be perceived as competing priorities but rather as complementary dimensions of pedagogical excellence. This study examines the current state of awareness, identifies implementation barriers, and proposes a contextualized integration model suited to the realities of Indian higher education institutions.

2. Conceptual Framework and Literature Review

2.1 Universal Design for Learning: Theoretical Foundations

Universal Design for Learning emerged from broader conversations about universal design in architecture and built environments, subsequently adapted for educational contexts (Burgstahler, 2008). The framework rests upon three fundamental principles that collectively guide instructional design: multiple means of representation, multiple means of action and expression, and multiple means of engagement (Rose & Gravel, 2010). These principles acknowledge that learners vary in the sensory and cognitive modalities through which they most effectively receive, process, and demonstrate knowledge.

The philosophical underpinning of UDL challenges the medical model of disability, which locates deficits within individuals, instead advancing a social constructionist perspective that recognizes how poorly designed learning environments create barriers for individuals with diverse cognitive profiles (Burgstahler, 2015). By designing instruction that incorporates multiple pathways from the beginning, educators reduce the necessity for subsequent accommodations and modifications, thereby fostering a culture of universal accessibility. This proactive stance toward inclusive design has profound implications for teacher preparation, as it requires educators to fundamentally reconceptualize their planning and delivery processes.

2.2 Technological Pedagogical and Content Knowledge: Integrating Digital Competencies

The TPACK framework articulates a sophisticated understanding of teacher knowledge that extends beyond content expertise or pedagogical skill in isolation (Koehler & Mishra, 2008). The model posits that effective technology integration requires the dynamic interplay of three knowledge domains: technological knowledge, pedagogical knowledge, and content knowledge, along with their various intersections. Technological pedagogical knowledge represents understanding of how specific technologies can facilitate or constrain particular pedagogical approaches. Content technological knowledge encompasses awareness of how technology can represent disciplinary concepts in novel and powerful ways.

In the contemporary educational milieu, particularly within the context of expanding digital learning ecosystems, TPACK provides teacher educators with a heuristic device for systematically developing

educator competencies beyond mere technical proficiency (Mishra & Koehler, 2006). The framework emphasizes that technological competence divorced from pedagogical purpose and disciplinary understanding may result in technology adoption that fails to enhance learning outcomes or may even impede them.

2.3 The Intersection: Toward Integrated Pedagogical Frameworks

While scholarly discourse has increasingly recognized the independent importance of both UDL and TPACK, systematic investigation of their integration remains nascent, particularly within non-Western educational contexts (Dalton et al., 2015). The intersection of these frameworks creates what might be termed "universally designed technology-enhanced learning," wherein multiple means of engagement, representation, and expression are deliberately embedded within technology-mediated instructional environments. This integration acknowledges that technology, when thoughtfully deployed, can both enhance and enable inclusive design principles, while simultaneously recognizing that technology itself can become a barrier if not purposefully aligned with accessibility imperatives.

3. The Indian Educational Context and NEP 2020

The National Education Policy 2020 represents an ambitious reimagining of India's educational architecture, emphasizing multidisciplinary learning, digital integration, and equitable access (Ministry of Education, 2020). The policy explicitly calls for teacher education reforms that prepare educators to function within increasingly diverse and technology-enabled classrooms. However, the translation of these policy aspirations into institutional practice encounters numerous structural and cultural impediments.

Indian higher education institutions, particularly those in peripheral geographic locations with limited resource allocation, contend with significant constraints in implementing contemporary pedagogical frameworks (Sharma & Pandya, 2019). Teacher education programs, bound by regulatory frameworks and constrained by inadequate teacher educator preparation, frequently lag in their capacity to model contemporary instructional approaches. Furthermore, the existing teacher preparation curriculum in many institutions remains grounded in transmission-based pedagogical models that were themselves designed without explicit consideration for diverse learner needs.

The cultural context of Indian education, characterized by traditionally hierarchical classroom structures and examination-driven educational outcomes, creates additional complexity when introducing frameworks that emphasize learner agency and multiple pathways to demonstrating competence. These contextual factors necessitate that any integration model be culturally responsive and implementable within the existing institutional landscape rather than presenting an idealized vision disconnected from practical realities.

4. Research Methodology

4.1 Research Design and Participant Selection

This study employed a Mixed Method Convergent Parallel Design, as the study intended to obtain complimentary forms of evidence within a single phase of inquiry. In this design qualitative and quantitative strands were implemented concurrently, analysed independently and subsequently merged to facilitate integrated interpretations. The rationale for selecting this design was to allow quantitative findings to establish measurable trends in awareness levels of Universal Design for Learning (UDL) and Technological Pedagogical Content Knowledge (TPACK), while qualitative findings provided deeper insights into participants lived experiences, implementation realities, and contextual interpretations.

Participants included 24 teacher educators and 96 pre-service teachers drawn from six teacher education institutions across two districts of Haryana, India. Selection criteria prioritized institutions with varying resource levels and urban-rural distributions to ensure diversity in institutional contexts.

Quantitative Component:

A structured awareness scale comprising dichotomous response items and categorical indicators was administered to teacher educators and pre-service teachers. The instrument captured awareness proportions related to UDL and TPACK, frequency of implementation barriers, and perceived institutional opportunities. Descriptive statistical techniques, including percentage distribution and frequency computation, were applied to summarise participant responses. These findings formed the basis of Tables 1, 2, and 3 presented in the findings section, which depict awareness levels, institutional barriers, and enabling factors respectively.

Qualitative Component:

Concurrently, qualitative data were generated through semi-structured interviews with teacher educators and focus group discussions with pre-service teachers. These explored conceptual understanding, perceived readiness, institutional cultures, infrastructural realities and attitudinal dispositions towards UDL-TPACK integration. Data were analysed using thematic analysis following inductive coding procedures. Initial open coding was followed by categorization into axial codes and refinement into overarching analytical themes. A constant comparative approach was applied to ensure coherence and refinement of thematic patterns.

Integration and Convergence Procedures

Integration occurred at the **interpretation and explanation level**, consistent with best practices in mixed methods research. Following independent analysis, both data sets were compared through side-by-side narrative discussion and thematic crossover mapping. Quantitative findings provided pattern-level insights (for example, high TPACK familiarity and relatively low UDL awareness), while qualitative findings elucidated underlying causes (such as lack of institutional training, curricular rigidity, infrastructural inequities, and limited policy translation).

Points of convergence reinforced interpretive validity and strengthened explanatory power. Instances of divergence were examined to understand contextual variability rather than treated as methodological inconsistencies. This convergence approach facilitated a more comprehensive and realistic representation of the systemic, institutional, and individual dynamics shaping UDL-TPACK implementation.

Justification of Using Mixed Method Convergence Parallel Design:

The use of a Mixed Methods Convergent Parallel Design is methodologically justified on three grounds. First, inclusive education research benefits from methodological pluralism, as the integration of UDL and TPACK is inherently multidimensional, involving structural, pedagogical, technological, and attitudinal dimensions. Second, quantitative assessment alone would risk superficial interpretation of awareness trends without capturing the contextual complexities influencing implementation. Third, exclusive reliance on qualitative inquiry would limit the ability to demonstrate measurable gaps and comparative contrasts between educator groups. Thus, convergence of both strands offers enhanced explanatory depth, contextual sensitivity, and evidential credibility.

Sampling Strategy:

A multistage purposive sampling strategy was adopted to ensure meaningful representation of institutional diversity and participant relevance to the research focus. At the institutional level, six teacher education institutions were purposefully selected across two districts of Haryana to reflect variation in geographic

context (urban–rural distribution), resource availability, and institutional type. This approach enabled the study to capture heterogeneity in technological readiness, infrastructural support, and institutional cultures influencing UDL–TPACK adoption.

Within the selected institutions, sampling proceeded at two participant levels. First, teacher educators were recruited based on their direct involvement in curriculum delivery, pedagogical mentoring, and professional role in shaping pre-service teacher preparation. Preference was given to educators teaching pedagogy courses, ICT-in-education components, or inclusive education–related modules. This resulted in a final sample of 24 teacher educators, ensuring balanced representation across institutions.

Second, pre-service teachers were sampled using criterion-based purposive selection. Participants were required to be enrolled in ongoing teacher preparation programs and to have completed exposure to foundational pedagogy or ICT courses to ensure experiential relevance. Focus groups were organized in intact cohorts to maintain natural interaction dynamics. This process yielded 96 pre-service teachers, grouped across institutions to facilitate rich peer-interaction–based narratives during discussion.

This strategy ensured that participants were information-rich cases, capable of meaningfully contributing to both strands of the mixed methods design. Sampling adequacy was determined by both representation sufficiency across institutional contexts and information redundancy, wherein additional participants no longer introduced substantially new insights during qualitative analysis.

Purposive sampling was considered methodologically appropriate, as the intent of the study was not statistical generalisation but analytical generalisation to illuminate contextualised patterns and explanatory insights relevant to inclusive technology mediated teacher education settings.

4.2 Data Collection Procedures

Semi-structured interviews lasting 45–60 minutes were conducted with teacher educators, exploring their awareness of both frameworks, perceived implementation barriers, and openness to integrated pedagogical approaches. Focus group discussions involving groups of 8–12 pre-service teachers were conducted to examine their understanding of inclusive design principles, technological competency levels, and perceptions regarding curriculum relevance. Documentary analysis of teacher education program curricula and syllabi provided institutional-level evidence regarding explicit attention to inclusive and technology-enhanced pedagogical frameworks.

4.3 Data Analysis Approach

Interview and focus group data underwent thematic analysis utilizing an iterative coding process. Initial codes were generated inductively from the data, subsequently organized into emergent themes reflecting patterns, tensions, and contradictions within participant perspectives. Constant comparative analysis enabled refinement of categorical distinctions and identification of contextual variations in implementation challenges.

4.3.1 Audit Trail, Coding Scheme, and Theme Development Process

A systematic **audit trail** was maintained to ensure transparency and traceability of analytic decisions throughout the qualitative strand of the study. This included preservation of raw transcripts, coded datasets, category refinement notes, and sequential documentation of analytical iterations. The audit trail functioned as a structured record of how data moved from descriptive statements to conceptual interpretations.

Coding Scheme Development

Data analysis followed an inductive–deductive coding approach. Initially, **open coding** was conducted wherein meaningful units of participants’ responses were identified and labelled based on semantic

significance. Codes were generated directly from participant language to maintain proximity to lived meanings. These initial codes were then reviewed to eliminate redundancies, consolidate overlapping ideas, and cluster conceptually linked elements.

Subsequently, **axial coding** was applied to organize codes into broader conceptual categories. Relationships among codes were examined to identify hierarchical patterns, interconnections, and explanatory linkages. This step enabled movement from fragmented data segments to structured meaning clusters reflecting institutional, pedagogical, attitudinal, and systemic dimensions influencing UDL–TPACK implementation.

Theme Development

Following this, **selective/thematic coding** was undertaken to refine axial categories into coherent themes representing the core analytical insights of the study. Themes were evaluated based on clarity, internal consistency, distinctiveness from other themes, and ability to meaningfully explain participants’ experiences. Themes were continuously compared against original transcripts to ensure interpretive integrity and contextual grounding. Representative quotations and descriptive summaries were retained to substantiate thematic claims.

Iterative Refinement and Verification

Theme development was iterative rather than linear. The research team revisited data at multiple points to verify theme stability, eliminate interpretive bias, and ensure conceptual clarity. Reflexive discussions supported refinement of thematic boundaries and interpretive coherence. Throughout this process, the audit trail provided verifiable documentation of how findings logically emerged from the dataset, thereby strengthening analytic rigor.

This structured coding and theme development protocol ensured that qualitative interpretations were systematic, transparent, and evidentially grounded, reinforcing the methodological robustness of the convergent mixed methods design.

Table 1
Coding Framework Demonstrating Progression from Initial Codes to Final Themes

Initial Open Codes	Axial Categories	Final Themes
We have heard of TPACK but rarely practice it	Surface-level conceptual familiarity	Theme 1: Gaps Between Conceptual Awareness and Practical Application
UDL is hardly discussed in our training	Limited UDL exposure	
We know the terms but not how to implement them	Theory–practice disconnect	
I am not confident using advanced technology in teaching	Educator technological anxiety	Theme 2: Individual-Level Preparedness Challenges
We were trained long back; today’s digital needs are different	Outdated professional training	
We need more structured professional development	Professional learning need	

Infrastructure is very limited	Resource constraints	Theme 3: Institutional and Structural Barriers
Labs are inadequate; devices are few	Technology infrastructure gaps	
Rigid curriculum limits innovation	Curricular rigidity	
Assessment system doesn't support UDL	Misalignment of assessment practices	
Students are enthusiastic	Positive learner disposition	Theme 4: Emerging Opportunities and Catalysts
NEP 2020 supports integration	Policy-level enabling environment	
Institutions are beginning digital initiatives	Institutional motivation indicators	

4.4 Trustworthiness and Rigor

To ensure methodological rigor and credibility of the qualitative strand, multiple strategies were systematically employed across the research process.

Credibility

Credibility was enhanced through **member checking**; wherein preliminary thematic summaries were shared with selected teacher educators and pre-service teacher participants. Participants were invited to verify accuracy, clarify interpretations, and indicate whether the findings authentically reflected their perspectives and contextual realities. Minor clarifications suggested during this process were incorporated to refine thematic coherence.

Dependability

Dependability was addressed through a structured and transparent analytic process. An **inter-coder agreement procedure** was implemented during thematic analysis. Two researchers independently coded a subset of interview and focus group transcripts, followed by iterative discussion to reconcile discrepancies and refine the coding framework. Convergence of coding judgments ensured consistency in theme interpretation and analytic reliability.

Confirmability

Confirmability was supported through the maintenance of an **audit trail**, including coding memos, analytic reflection notes, and procedural documentation capturing decision trajectories throughout the study. Additionally, reflexive practice was embedded through **researcher reflexivity**, wherein the researchers systematically reflected upon their positionality, assumptions, and potential biases that might influence interpretation. Reflexive journaling was undertaken to monitor and mitigate subjective influence in meaning-making.

Transferability

Transferability was strengthened through **thick description** of institutional contexts, participant characteristics, and implementation environments. Detailed contextualization allows readers and practitioners to determine the applicability of the findings to other comparable teacher education contexts, particularly within diverse and resource-variant Indian higher education settings.

Collectively, these strategies ensured that the qualitative findings were trustworthy, analytically grounded, and reflective of authentic participant realities, thereby strengthening the interpretive integrity of the convergent mixed methods design.

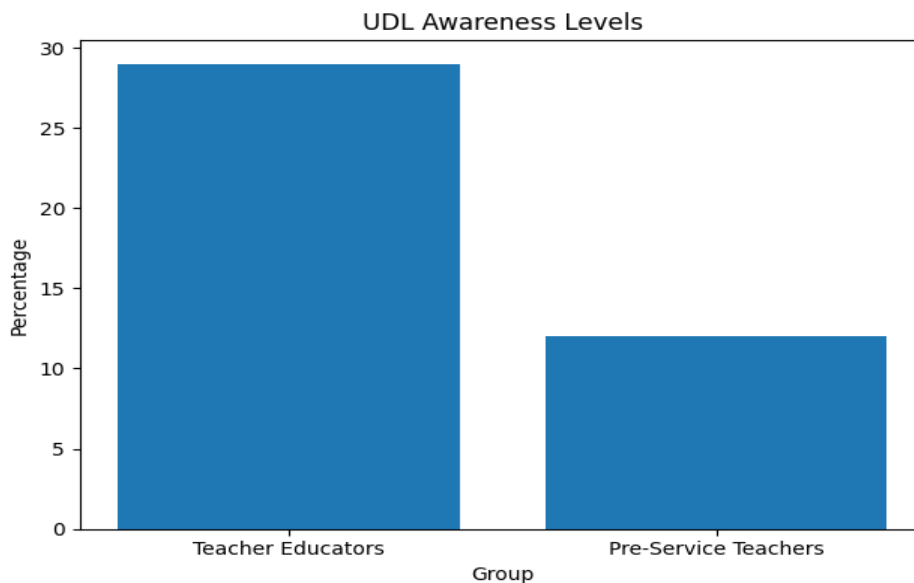
5. Findings and Analysis

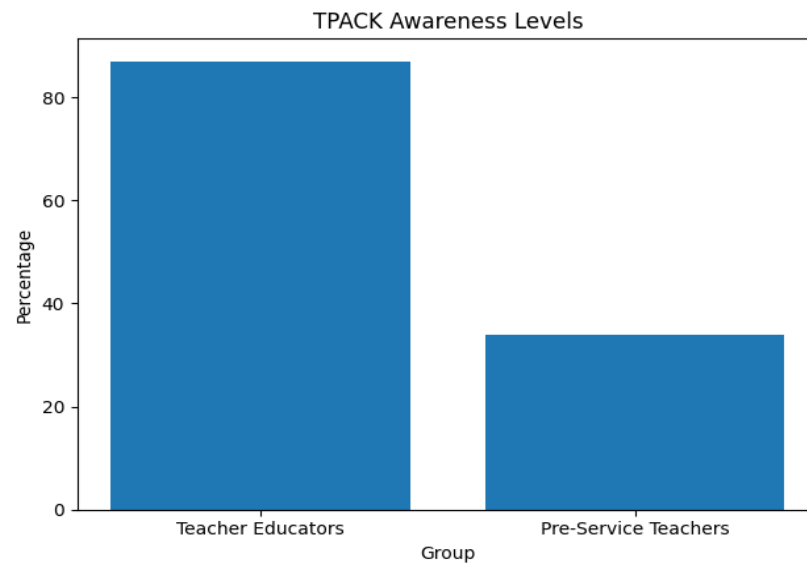
5.1 Awareness and Conceptual Understanding

Analysis revealed marked disparities in awareness levels between teacher educators and pre-service teachers regarding both frameworks. While 87% of teacher educators demonstrated familiarity with TPACK concepts, this familiarity frequently reflected surface-level understanding rather than deep engagement with the theoretical architecture undergirding the framework. Specifically, many teacher educators could articulate the acronym and its component parts but demonstrated limited capacity to operationalize these concepts in concrete instructional scenarios.

Table 2: Awareness Level

Group	UDL Awareness	TPACK Awareness
Teacher Educators	29%	87%
Pre-Service Teachers	12%	34%





These percentages should be interpreted as high-confidence directional indicators supported by narrative evidence rather than absolute population estimates.

Awareness of UDL principles was substantially lower, with only 29% of teacher educators reporting prior exposure to the framework. Among those demonstrating awareness, most had encountered the concept through international conferences or peer-reviewed literature rather than through formal professional development opportunities. Pre-service teachers demonstrated even more limited familiarity with both frameworks, with only 12% reporting any substantive knowledge of UDL and 34% possessing rudimentary awareness of TPACK.

Confidence Limits and Narrative Justification

To strengthen interpretive rigor, statistical descriptions were supplemented with confidence-based interpretation ranges and qualitative validation. Although the study employed descriptive statistics rather than inferential testing, confidence interpretation was applied conceptually to acknowledge that percentages reflect contextual realities rather than absolute certainties. Thus, percentage findings are interpreted as indicative tendencies, representing strong directional trends within the sampled population rather than universal generalizations.

For instance, while 87% of teacher educators demonstrated TPACK awareness, this was interpreted as a *high confidence indicator* of familiarity rather than a definitive population estimate. Conversely, the relatively lower 29% awareness of UDL among teacher educators and 12% among pre-service teachers suggests a consistent low-exposure pattern, which is further substantiated by qualitative statements indicating minimal institutional training and marginal curricular emphasis. Where apparent awareness exists, narrative justification clarifies whether this awareness represents superficial conceptual familiarity or applied pedagogical competence.

5.2 Implementation Barriers and Structural Constraints

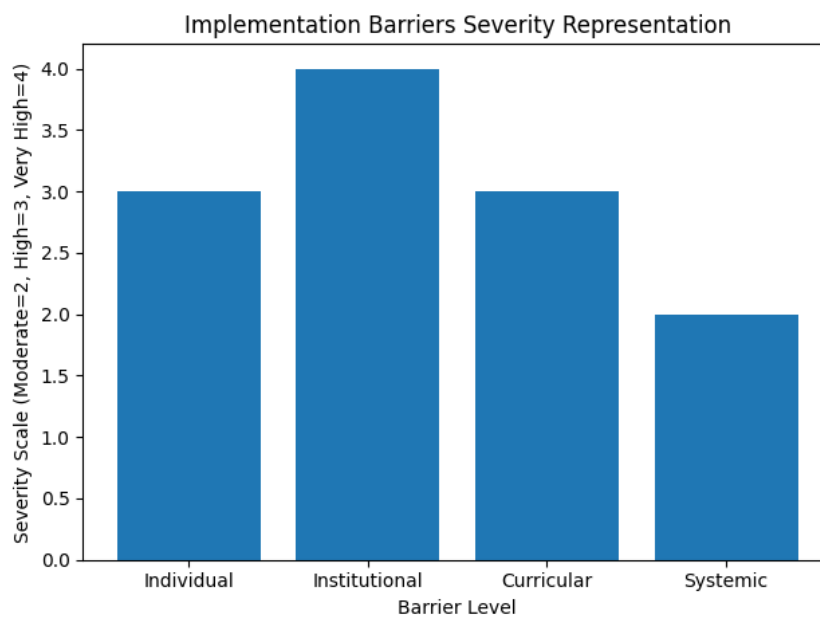
Multiple interconnected barriers emerged from the data, operating at individual, institutional, and systemic levels. At the individual level, teacher educators reported concerns about their own preparedness to teach these frameworks and uncertainty regarding how to model inclusive and technology-enhanced instruction. Many expressed anxiety about technological integration, particularly educators who had received their own initial training decades prior to widespread digitalization.

Institutional barriers proved equally significant. Resource constraints were universally cited, with institutions lacking adequate technology infrastructure, support personnel, and financial resources for professional development. Curricular rigidity, manifested in prescriptive course syllabi with limited flexibility for innovation, constrained teacher educators' ability to experiment with integrated approaches. Furthermore, assessment systems emphasizing standardized knowledge measures were perceived as incongruent with UDL principles emphasizing multiple means of expression.

Systemic barriers included the absence of explicit policy guidance regarding UDL implementation and limited availability of Hindi and regional language resources addressing these contemporary frameworks. Regulatory frameworks governing teacher education program accreditation did not explicitly incentivize inclusive pedagogical training, thereby reducing institutional motivation for curriculum revision.

Table 3: Barriers

Level	Barrier	Frequency
Individual	Limited training, tech anxiety	High
Institutional	Infrastructure, workload	Very High
Curricular	Rigid syllabus	High
Systemic	Limited policy clarity	Moderate



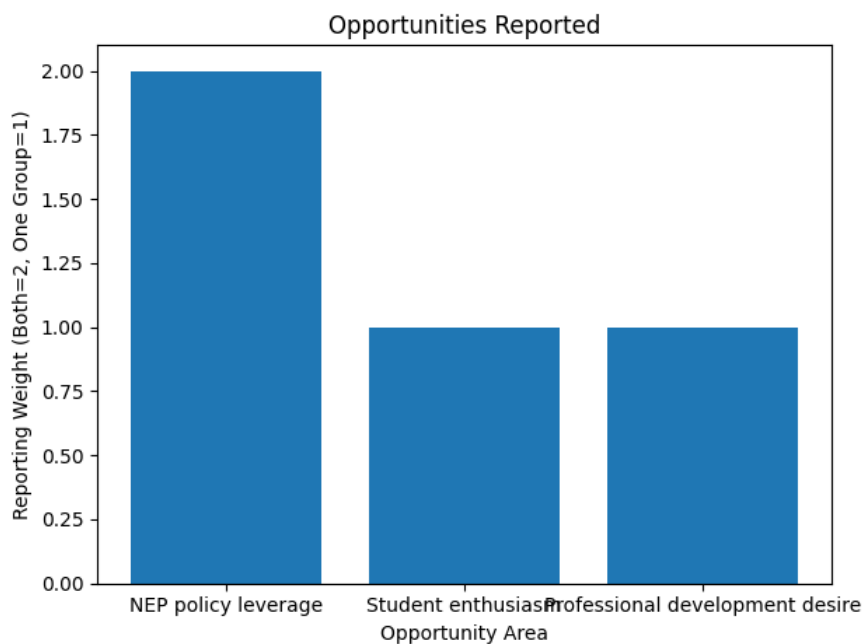
5.3 Perceived Opportunities and Catalysts for Integration

Despite these substantial barriers, participants identified several opportunities that could facilitate integration. Pre-service teachers, particularly those with greater technology exposure, expressed enthusiasm for learning pedagogical approaches that acknowledged diverse learning needs. Teacher educators recognized that UDL principles could enhance their effectiveness in diverse classrooms, particularly given increasing heterogeneity in student populations. Several institutions had initiated isolated technology integration projects that, with appropriate scaffolding, could be reoriented toward universally designed learning environments.

The NEP 2020 was frequently cited as a catalyst, with participants perceiving explicit policy support for both technological and inclusive educational initiatives. This policy environment created legitimacy for advocating institutional curriculum revision and professional development investments.

Table 4: Opportunities

Opportunity	Reported By
NEP policy leverage	Both
Student enthusiasm	Pre-service
Professional development desire	Educators



The frequency interpretations depicted in Table 3 & 4 are strengthened through convergence with participant testimonies, reinforcing confidence in the reported directional patterns.

Similarly, frequencies presented in Table 3 and Table 4 are narratively justified through alignment with participant discourse. Institutional barriers classified as “Very High” were consistently echoed in qualitative excerpts referencing technology scarcity, infrastructure deficits, and curricular rigidity. Opportunities identified as significant align with repeated emphasis on NEP-2020 policy direction, learner enthusiasm, and educator willingness for professional development. These narrative linkages ensure that numerical findings are grounded in participants lived realities rather than interpreted in isolation.

6. Toward an Integrated Implementation Model

6.1 Principles Undergirding the Proposed Model

The proposed integration model embraces five foundational principles. First, contextualization ensures that the model accounts for the specific realities of Indian higher education, avoiding imposition of frameworks developed in different educational ecosystems. Second, scaffolding acknowledges that teacher educators themselves require developmental support in mastering these frameworks before effectively facilitating pre-service teacher learning. Third, iterative refinement recognizes that

implementation will evolve through practice-based learning rather than occurring through wholesale adoption. Fourth, infrastructure development addresses the reality that meaningful implementation requires technological and physical resources. Fifth, systemic alignment ensures that policies, assessment procedures, and regulatory frameworks support rather than undermine integrated practice.

6.2 Structural Components of the Model

The model comprises four primary components operating in dynamic relationship. The foundational component addresses teacher educator professional development through targeted workshops, collaborative curriculum design, and peer observation protocols. This component recognizes that sustainable transformation requires educators themselves to experience learning environments embodying the principles they will subsequently facilitate.

The curricular integration component involves systematic revision of teacher education program curricula to explicitly address the intersection of UDL and TPACK. Rather than incorporating these as isolated modules, integration throughout the program enables pre-service teachers to encounter these principles across multiple disciplinary contexts. Discipline-specific applications become particularly important, as TPACK and UDL principles manifest differently in mathematics, language arts, science, and social studies pedagogies.

The instructional application component emphasizes authentic practice opportunities wherein pre-service teachers design, implement, and iteratively refine universally designed, technology-enhanced lessons within their practicum placements. This component acknowledges that pedagogical competence develops through situated practice with appropriate guidance rather than through theoretical study alone. Mentorship relationships between pre-service teachers and experienced practitioners employing integrated approaches prove critical for facilitating this development.

The institutional support component addresses the infrastructure, policy, and resource dimensions necessary for sustainability. This includes ensuring adequate technology access, establishing professional learning communities among teacher educators, revising assessment rubrics to evaluate inclusive and technology-enhanced instruction, and developing accountability mechanisms that incentivize integrated practice.

6.3 Implementation Sequencing and Timeline

Implementation would unfold across three phases over a three-year period. Phase one (months 1-6) involves needs assessment, stakeholder engagement, and teacher educator professional development in foundational concepts. Phase two (months 7-24) encompasses curriculum revision, pilot implementation in select courses, and establishment of peer observation and collaborative planning structures. Phase three (months 25-36) involves expansion of revised curricula across all program components, documentation of learning, and iterative refinement based on accumulated evidence.

7. Discussion and Implications

7.1 Addressing the Theory-Practice Gap

The substantial gap between theoretical understanding and practical application identified in this research reflects broader tensions within teacher education. Teacher educators often encounter competing demands: adherence to prescriptive curricula, time constraints that privilege coverage of content over depth of pedagogical understanding, and limited opportunities to observe contemporary instructional practices. These structural realities create what might be termed a "implementation gap," wherein educators understand frameworks conceptually but lack experience translating them into concrete classroom actions.

Addressing this gap requires deliberate attention to bridging individual educator development with institutional transformation. Professional development divorced from curricular revision and assessment realignment produces superficial adoption rather than meaningful change. Conversely, curricular modification without corresponding educator development yields curricula that appear progressive on paper but remain taught through transmission-based approaches.

7.2 Technological Integration as Facilitator of Inclusion

This research suggests that technology, when deliberately integrated in alignment with UDL principles, can substantially expand the accessibility and flexibility of learning environments. For example, text-to-speech software enhances accessibility for learners with visual impairments or dyslexia while simultaneously supporting auditory learners generally. Multimedia presentations incorporating visual, auditory, and kinesthetic elements engage diverse learning preferences while benefiting all learners. Adaptive learning platforms can provide differentiated instruction pathways suited to individual learner needs and progression rates.

However, technology functions as a facilitator of inclusion only when intentionally designed and deployed toward that purpose. Technology adopted primarily for efficiency or content delivery without explicit consideration for accessibility may inadvertently create new barriers. This underscores the importance of integrating UDL and TPACK within teacher preparation rather than treating these as separate competency domains.

7.3 Cultural Responsiveness and Sustainability

Sustainable implementation of integrated frameworks requires cultural responsiveness to the educational traditions, values, and constraints characterizing Indian higher education. This investigation revealed that while teacher educators and pre-service teachers possessed limited familiarity with UDL and TPACK terminology, many were already implementing pedagogical practices partially aligned with these frameworks' principles. Recognition and validation of these existing practices, combined with systematic development toward more comprehensive integration, may prove more effective than wholesale replacement of extant approaches.

Furthermore, the development of contextually appropriate language and examples proves critical for meaning making. Teacher educators consistently noted that translating these frameworks into their instructional contexts required adapting international examples to reflect Indian educational realities, student demographics, and cultural values.

8. Conclusions and Future Directions

This investigation documents the current state of pre-service teacher awareness regarding Universal Design for Learning and Technological Pedagogical and Content Knowledge frameworks within Indian higher education, identifies formidable implementation barriers, and proposes a contextualized integration model addressing these challenges. The research affirms that integrating these frameworks offers considerable promise for enhancing teacher competencies in designing inclusive, technology-enabled learning environments. However, realization of this promise requires systematic institutional transformation extending beyond individual educator development to encompass curricular revision, policy alignment, and resource allocation.

Several priorities for future research have emerged from this investigation. Longitudinal studies tracking pre-service teachers who experience integrated preparation to assess the sustainability and authenticity of their implementation of these frameworks in their professional practice would provide valuable evidence

regarding model effectiveness. Comparative investigations across institutions adopting different integration strategies could illuminate approaches particularly well-suited to varying institutional contexts and resource levels. Investigation of student learning outcomes in classrooms led by teachers prepared through integrated frameworks, compared to traditionally prepared educators, would provide empirical evidence regarding the impact of this approach on learner achievement and engagement.

The integration of UDL and TPACK represents not a superficial addition to existing teacher education programs but rather a fundamental reconceptualization of pedagogical excellence itself. In an educational era characterized by unprecedented diversity among learners and ubiquitous technological possibilities, teacher educators have both an ethical imperative and a professional obligation to ensure that pre-service teachers develop the competencies necessary to design learning environments accessible and engaging for all. This investigation contributes to the emerging scholarship documenting how such transformation might occur within resource-constrained contexts while remaining grounded in the realities of contemporary Indian higher education.

References

1. Braun, V., & Clarke, V. (2006). Using thematic analysis in psychology. *Qualitative Research in Psychology*, 3(2), 77–101. <https://doi.org/10.1191/1478088706qp063oa>
2. Burgstahler, S. E. (2008). *Universal design of instruction (UDI): Definition, principles, guidelines, and examples*. University of Washington, DO-IT.
3. Burgstahler, S. (2015). *Universal design: Process, principles, and applications*. University of Washington, DO-IT.
4. CAST. (2018). *Universal Design for Learning guidelines version 2.2*. <https://udlguidelines.cast.org>
5. Creswell, J. W., & Plano Clark, V. L. (2018). *Designing and conducting mixed methods research* (3rd ed.). Sage.
6. Dalton, E. M., McKenzie, J. A., & Kahonde, C. (2015). The implementation of inclusive education in South Africa: Reflections arising from a workshop for teachers and therapists. *Australasian Journal of Special Education*, 36(2), 118–135. <https://doi.org/10.1017/jse.201.7>
7. Harris, J., Mishra, P., & Koehler, M. J. (2009). Teachers' technological pedagogical content knowledge and learning activity types: Curriculum-based technology integration reframed. *Journal of Research on Technology in Education*, 41(4), 393–416. <https://doi.org/10.1080/15391523.2009.10782536>
8. Koehler, M. J., & Mishra, P. (2008). Introducing technological pedagogical content knowledge. In AACTE (Ed.), *Handbook of technological pedagogical content knowledge (TPACK) for educators* (pp. 3–29). Routledge.
9. Lincoln, Y. S., & Guba, E. G. (1985). *Naturalistic inquiry*. Sage.
10. Ministry of Education. (2020). *National Education Policy 2020*. Government of India. <https://www.education.gov.in>
11. Mishra, P., & Koehler, M. J. (2006). Technological pedagogical content knowledge: A framework for teacher knowledge. *Teachers College Record*, 108(6), 1017–1054. <https://doi.org/10.1111/j.1467-9620.2006.00684.x>
12. Rose, D. H., & Gravel, J. W. (2010). Universal design for learning. *Journal of Special Education Technology*, 25(2), 63–68. <https://doi.org/10.1177/016264341002500207>

13. Sharma, S., & Pandya, S. (2019). Challenges in teacher education in India: A comprehensive review. *Contemporary Education Dialogue*, 16(2), 245–271. <https://doi.org/10.1177/0973184919828927>
14. Tashakkori, A., & Teddlie, C. (2010). *SAGE handbook of mixed methods in social & behavioral research* (2nd ed.). Sage.
15. UNESCO. (2011). *ICT competency framework for teachers*. United Nations Educational, Scientific and Cultural Organization.